

# **EXHIBIT 11**



# TECHNICAL SERVICE BULLETIN

Date: March 21, 2017

ATV

Bulletin Number: A-17-01-E  
Model Years: 2015
 Safety Bulletin

 Service Bulletin

 Service Alert Fax
Distribution:  Owner/Principal  Service Manager  Sales Manager  Parts Manager  Technicians*This Service Bulletin is located at [www.polarisdealers.com](http://www.polarisdealers.com)*-Confidential and Proprietary-

VERSION: R01 (March 21, 2017)

## IMPORTANT STOP RIDE / SALE SAFETY NOTICE!

**STOP SELLING ALL AFFECTED SPORTSMAN 1000 VEHICLES IMMEDIATELY UNTIL THE REPAIR PROCEDURE HAS BEEN COMPLETED ON ALL AFFECTED UNITS AT YOUR DEALERSHIP.**

### IMPORTANT

If you are working with a printed copy, please verify you have the most current version of these instructions.

\*\*\* BULLETIN A-17-01-E Supersedes ATV-15-02/A \*\*\*

**SUBJECT:**

**2015 Sportsman 1000 1-Up Thermal Protection and Silencer Spring / Seal Update**

**PURPOSE:**

Some model year 2015 Sportsman 1000 1-Up models were manufactured with an exhaust manifold side panel that may contact the exhaust manifold. The resulting contact between the exhaust manifold side panel and exhaust may pose a fire hazard.

To resolve this concern, service kits have been developed and made available for affected models. A-17-01-E instructs dealers to install a rear cab heat shield foil, seat heat shield foil, side panel heat shield foil, rear cab heat shield, front cab heat shield, rack support heat shield, tail light heat shield, clutch duct heat shield, and replace the exhaust manifold side panel, clutch outlet duct, and footwell shield on affected 2015 Sportsman 1000 1-Up models.

In addition, dealers are instructed to replace the exhaust springs and exhaust seal on 2015 Sportsman 1000 1-Up models that Bulletin ATV-15-02 **WAS NOT** performed on that were originally included in that bulletin. If ATV-15-02 **WAS** performed previously, the machine in question will be affected by A-17-01-D.

Refer to "Unit Inquiry" on the dealer website to ensure each vehicle is within the specified VIN range for this Service Bulletin. Refer to the repair procedure included in the bulletin below for the proper steps to complete this bulletin.

Your service department **MUST** perform the following actions as directed by this Safety Bulletin:

1. Each member of your service department team must review this Safety Bulletin in its entirety.
2. One member of your service department team must watch the training video prior to ordering parts. Two members of your service department team must watch the training video prior to completing **ANY** work, or submitting **ANY** warranty claim for this Safety Bulletin.
3. Any Service member performing this bulletin **MUST** be certified.

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**AFFECTED MODELS:**

Model Year	Models	Vehicle Identification Number Range
2015	Sportsman XP 1000	Reference "Unit Inquiry" on the dealer website or the Service Bulletin list on the STOP site to look up affected units.
	Sportsman XP 1000 MD	
	Sportsman XP 1000 Forest	

**CUSTOMER NOTIFICATION:**

Polaris will mail a notification letter to consumers with affected registered units in the United States and Canada in regards to the STOP RIDE information and directing consumers to contact their dealer to schedule an appointment to complete the repair. An example of these consumer letters can be found at the end of this bulletin.

In addition to the notification sent by Polaris, dealers should review their sales records and notify customers that have an affected VIN. Dealers are also required to correct any wholegood stock in their inventory as of the date of bulletin release by repairing the vehicle and filing A-17-01-E. Reference the STOP site for a list of units with open service bulletins at your dealership.

**WARRANTY / PARTS INFORMATION:**

Service Bulletin and Safety Bulletin parts are excluded from the standard RMA policy and cannot be returned. To assure we can update as many units as soon as possible, please only place orders to update units in current inventory and customer units.

2015 Sportsman 1000 1-Up models that have not had ATV-15-02 performed	
SAFETY BULLETIN #	A-17-01-E
CLAIM TYPE	SB (Service Bulletin)
LABOR ALLOWANCE	2.0 hrs. (120 minutes)
PART NUMBER / DESCRIPTION	2207269 (QTY.1) – K-SHIELD SPMN TRAIL, 1000 2206202 (QTY.1) - Exhaust Spring Retrofit Kit 7170107 (QTY.1) - Service Bulletin Completion Decal
PARTS AVAILABILITY	Limited quantities available starting in April 2017.
UNIVERSITY OF POLARIS VIDEO TRAINING REQUIREMENT	YES 1
PHOTO REQUIRED WITH WARRANTY CLAIM	YES 2

<sup>1</sup> Polaris requires one person from a dealership to be certified before parts ordering may occur and two people from a dealership to be certified before warranty claims may be processed.

<sup>2</sup> See steps in A-17-01-E repair procedure for photo requirements and where to submit photos.

## **ACCESSORY REMOVE & REPLACE LABOR:**

Polaris will cover labor for the removal and installation of accessories required to complete the bulletin work. Follow the steps below to obtain reimbursement.

For accessory removal and installation up to 1 hour of labor:

1. Start a new warranty claim under the Service and Warranty dropdown and enter the VIN.
2. Enter the Date Failed and Date Repaired information into the applicable fields.
3. Enter "A-17-01-E" in the Authorization field.
4. Enter the miles and hours.
5. Enter the labor time up to 1 hour.
6. Enter "A-17-01-E" in the CONCERN and CAUSE fields. In the CORRECTION field, enter "ACCESSORY REMOVAL AND INSTALLATION".
7. Add part 0000541, quantity 1.
8. Enter warranty fail codes 103/430/151.
9. Validate the parts.
10. Save and submit the claim to Polaris.

For accessory removal and installation over 1 hour of labor:

1. Start a new Ask Polaris Case, Service & Warranty Question > Authorization: Non-Cosmetic & Polaris ESC or Authorization: Out of Warranty.
2. Enter your contact information and VIN, along with miles and hours into the applicable fields.
3. Enter "A-17-01-E" in the CONCERN and CAUSE fields. In the CORRECTION field, enter "ACCESSORY REMOVAL AND INSTALLATION".
4. Enter warranty fail codes 103/430/151.
5. Add part 0000541, quantity 1.
6. Attach photos of the vehicle and accessories sufficient to support the labor time requested.
7. Submit the case to Polaris.

## **STOCK PART WARRANTY CLAIMS:**

Dealers should review their service parts inventory and ensure the following service parts are **NOT** used for any repairs.

Part Number	Description
2635711	Right-Hand Exhaust Side Panel
5260610	Footwell Shield
5254434	Rear Cab Heat Shield

Please use the following process for filing PART STOCK warranty claim for any of the parts listed above.

1. Start a new Parts Stock warranty claim.
2. Select Product Line: ATV.
3. Enter the Date Failed and Date Repaired information into the applicable fields.
4. Enter "A-17-01-E" in the CONCERN field.
5. Enter "A-17-01-E" in the CAUSE field.
6. Enter "A-17-01-E" in the CORRECTION field.
7. Enter the part number and quantity.
8. Enter warranty fail codes: 103/430/151.
9. Validate the parts.
10. Save and submit the claim to Polaris.

### **NOTE**

Polaris requires dealers to maintain warranty records, including repair orders and supporting documentation for five years. All claims for additional labor, dealer transport/travel or part stock claims for A-17-01-E are subject to audit and inspection. Infractions will result in chargebacks and fines in accordance with the Polaris Audit Policy.

## **SAFETY BULLETIN CONTACT LIST & SCHEDULING TOOL:**

A new scheduling tool is available for dealers to keep a record of customers contacted and scheduled for bulletin repairs. This optional tool provides visibility for your dealership and will be helpful to track the status of scheduled service. For more information, log in to <http://www.universityofpolaris.com>

## **WARRANTY COVERAGE PERIOD:**

Warranty coverage for Safety Bulletin A-17-01-E will begin March 21, 2017. This bulletin has no expiration date.

## **DISPOSAL INFORMATION:**

Under no circumstances shall the parts removed in this repair be re-used, sold, or re-purposed for another application. It is your dealership / distributor's responsibility to make sure every part replaced (related to this bulletin) is taken out of circulation and disposed of properly.

## **SERVICE BULLETIN COMPLETION DECAL:**

A Service Bulletin Completion Decal must be completed for this bulletin repair. Remove the seat and place the decal on the clutch cover assembly. **DO NOT** place the decal on the warning decal on the clutch cover. If you require more decals, order them through normal Polaris parts ordering channels.

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**A-17-01-E AUDIT CHECKLIST:****IMPORTANT**

Several steps of this procedure require an audit by another A-17-01-E certified dealership representative other than the technician who is completing the repair. Completing these check backs is a critical component to ensuring the repair has been properly completed.

An audit checklist will be provided with each kit. It must be completed and retained with the instruction sign-off and repair order.

- Verify the rear cab is not deformed.
- Verify the crimps around the perimeter of the outer clamshell heat shields are secure and in good condition.
- Verify the inner heat absorption material between the outer heat shields and inner silencer is properly secured and in good condition.
- Verify the exhaust silencer socket is not distorted where the exhaust seal seats.
- Verify that the trimmed edge of the footwell does not contact the new exhaust manifold side panel.
- Verify all plastic fragments, dust, and foreign debris have been removed from the engine / exhaust system.
- Verify that all heat shield foils listed have been installed properly, and that the picture demonstrating this was taken.
- Verify the new clutch outlet duct and rubber clutch duct are securely installed.
- Verify the new exhaust manifold side panel has been installed and the original exhaust manifold side panel has been discarded.
- Verify the taillight harness is properly retained by the clasp and the shielded tubing is not damaged.
- Verify the picture taken aligns with the example and all shields are visible.
- Verify the rear cab heat shield is bent down and wraps around the corner of the storage box and tail light harness.
- Verify the taillight connectors are fully seated and the taillights function properly.
- Verify that all new heat shields have been installed and all old heat shields have been inspected for damage.

**UNIVERSITY OF POLARIS VIDEO TRAINING REQUIREMENT:**

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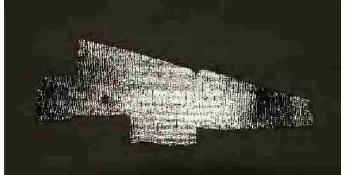
[www.universityofpolaris.com](http://www.universityofpolaris.com)

**FEEDBACK FORM:**

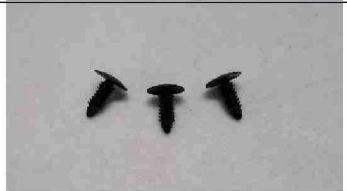
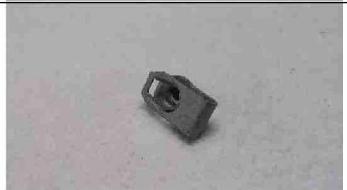
A feedback form has been created for the technician to provide POLARIS with an overall satisfaction rating for the instructions, provide comments on your experience or upload pictures/videos from a specific repair. This feedback form is viewable on a mobile device by scanning the QR code shown or by clicking [HERE](#) if viewing this document electronically.

**FEEDBACK FORM**

**APPLICATION: 2015 SPORTSMAN 1000 1-Up****A-17-01-E KIT CONTENTS (P/N 2207269):**

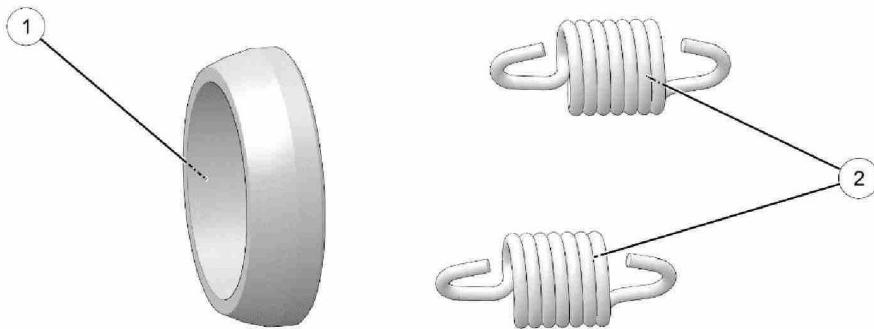
PART DESCRIPTION	PART NUMBER	QTY	IMAGE
Exhaust Manifold Side Panel	2636626	1	
Clutch Duct Heat Shield	5264700	1	
Rear Cab Heat Shield	5263209	1	
Rubber Clutch Duct	5416051	1	
Clutch Outlet Duct	5454086	1	
Seat Heat Shield Foil	5814630	1	
Cab Heat Shield Foil	5814631	1	
Side Heat Shield Foil	5814632	1	

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Tail Light Heat Shield	5264567	1	
Rack Support Heat Shield	5264561	1	
Front Cab Heat Shield	5264562	1	
Footwell Heat Shield	5264564	1	
Nylon Plastic Dart Clip	7670090	3	
M6 Flange, Nyloc Nut	7547274	2	
Rvt-Pop,3/16.,126-.250,Alum	7662090	3	
Scr-Txth-M6x1.0x25	7519650	3	
Clip-"U",M6.0x1.0	7547366	1	
A-17-01-D/E Bulletin Completion Instructions & Dealer Confirmation	9928346	1	

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**A-17-01-E KIT CONTENTS (P/N 2206202):**



REF	PART DESCRIPTION	PART NUMBER	QTY
①	Exhaust Seal	3610204	1
②	Stainless Steel Exhaust Spring	7044452	2

**IMPORTANT**

Exhaust Spring Retrofit Kits (P/N 2206202) packaged prior to the release of A-17-01-E included kit instruction part number 9926745. Disregard part number 9926745 and refer to the repair procedure included below for the proper steps to complete this bulletin.

**TOOLS REQUIRED:**

- Multi-function Pliers (Tuflok removal tool)
- T-27 Torx Driver
- T-40 Torx Driver
- 10 mm Combination Wrench
- 6 mm, 17 mm, 10 mm, and 11 mm Sockets
- Scissors or Utility Knife
- Suitable Flat Bladed Tool
- Paper
- Paint Pen (White or Yellow)
- DREMEL® with a two flute bit intended for plastics, a Reciprocating Saw or Similar Device (shown below)
- Torque Wrenches (one for in/lbs, one for ft/lbs)
- Driver for sockets (Breaker Bar, Ratchet, or equivalent)
- Spring Puller
- Rivet Gun
- Water
- Sponge or Cloth
- Lint Free Cloth
- Dish Soap
- Half Round File (shown below)



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**A-17-01-E REPAIR PROCEDURE****PART 1: A-17-01-E COMPONENT REMOVAL:****WARNING**

Allow the vehicle to adequately cool before beginning this procedure. Servicing Engine and Exhaust system components before they cool may lead to severe burns.

**WARNING**

All Tuflok rivets removed during this procedure must be accounted for. If you drop any part of a Tuflok you must locate and remove it from the vehicle before this procedure is complete.

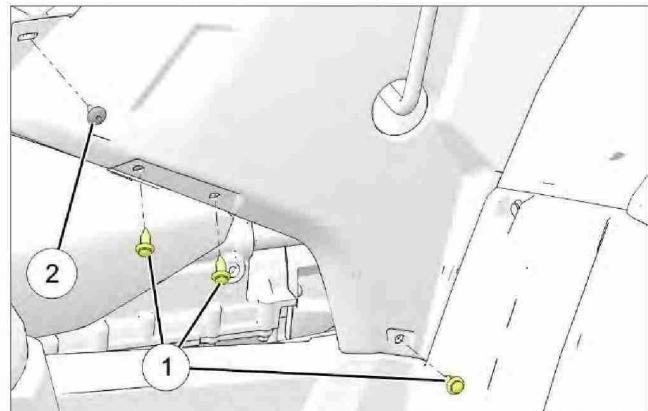
**IMPORTANT**

Thoroughly read these instructions, and the A-17-01-D/E Bulletin Completion Instructions & Dealer Confirmation provided with the service kit.

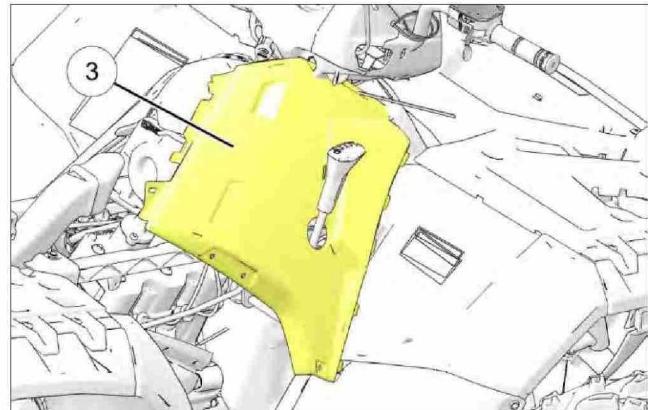
If you wish to view the full video procedure, it is available by scanning the QR code or clicking [HERE](#).



1. Remove the seat.
2. Using multi-function pliers and a T-27 Torx driver, remove the three Tuflok fasteners ① and screw ② retaining the lower half of the right-hand upper side panel.



3. Remove the upper side panel ③.

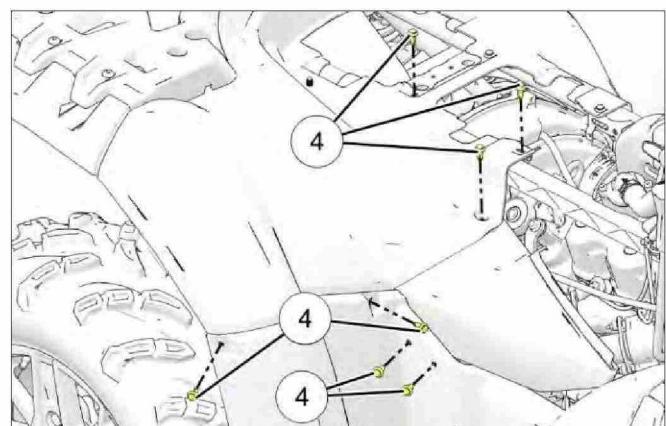


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4. Using a multi-function pliers, remove the seven Tuflok fasteners ④ retaining the exhaust manifold side panel, footwell, and rear cab.

**NOTE**

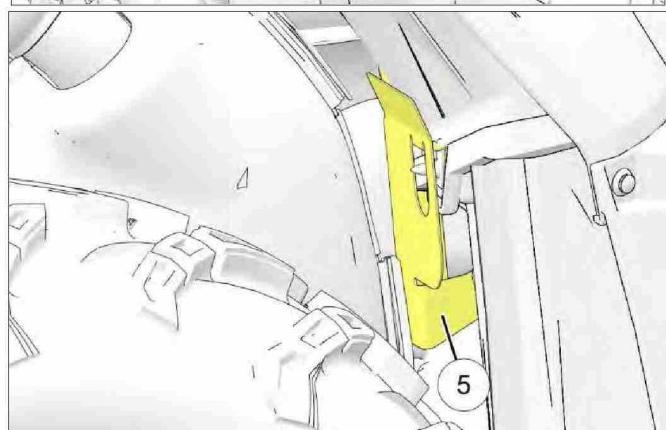
One tuflok will not be re-used, and can be discarded.



5. Remove the footwell exhaust shield ⑤.

**IMPORTANT**

Discard the original footwell shield at this time.



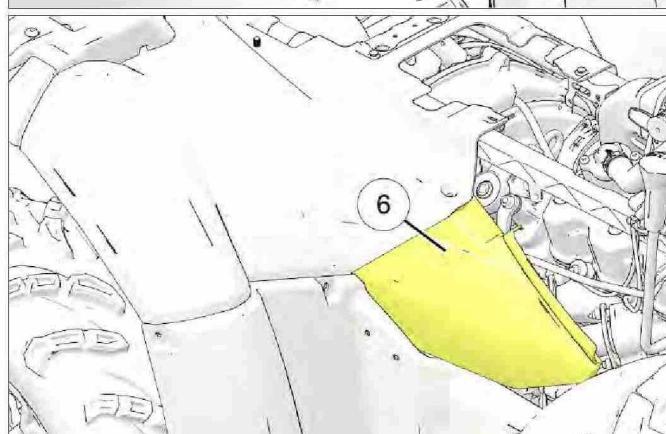
6. Remove the exhaust manifold side panel and discard ⑥.

**NOTE**

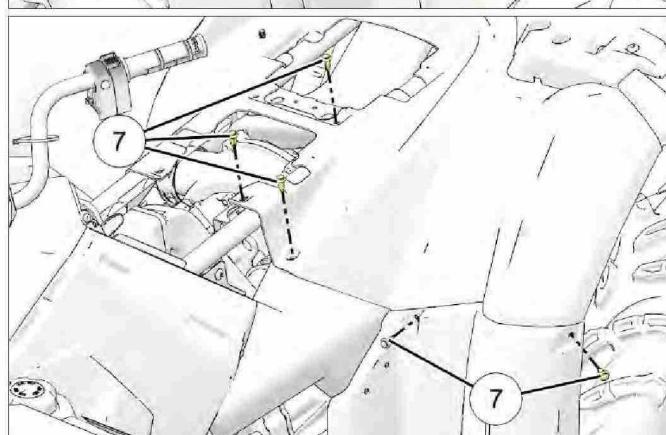
Pull the front edge of the rear cab away from the vehicle and slide the exhaust manifold side panel ⑥ forward to remove.

**IMPORTANT**

Discard the original exhaust manifold side panel at this time.

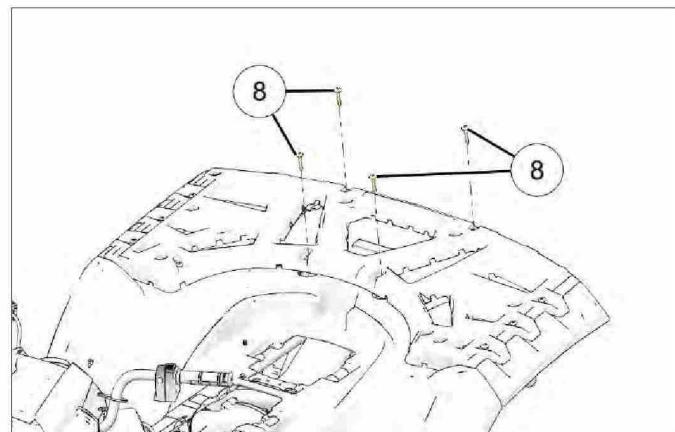


7. Using multi-function pliers, remove the five Tuflok fasteners ⑦ retaining the rear cab.

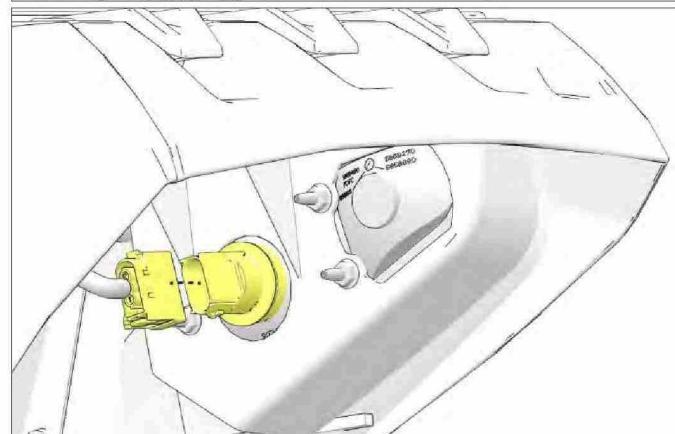


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8. Using a T-27 Torx driver, remove the center four screws (8) retaining the rear cab assembly.



9. Disconnect the main wiring harness from both taillights.

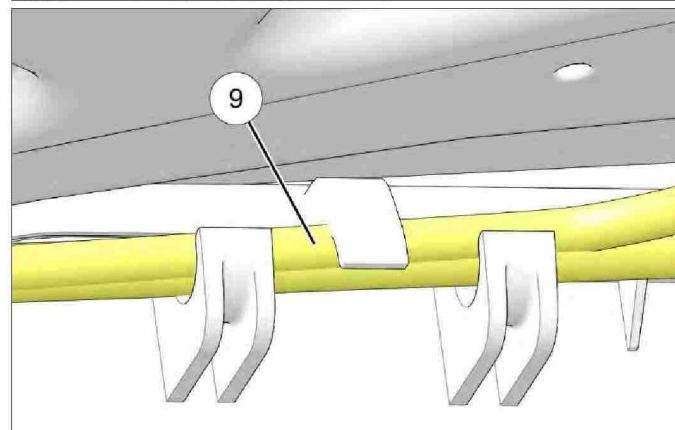


1. Remove the taillight harness (10) from storage compartment clasps and hinge clip.

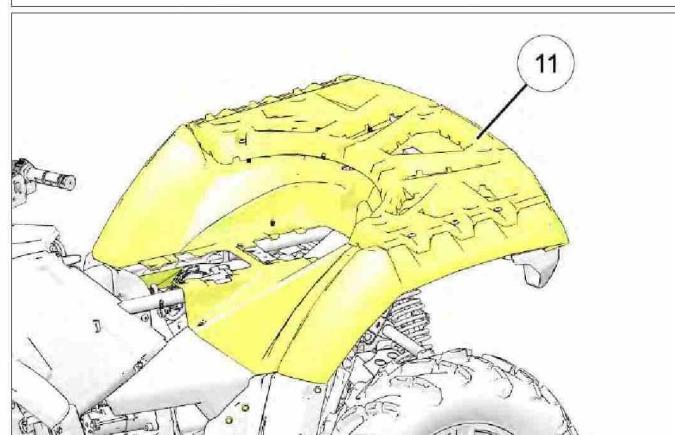
#### IMPORTANT

Inspect the taillight wiring harness. If the convoluted tubing or reflective tape is damaged, take photos of the affected components and submit an ASK Polaris case for review by Tech Service.

Convoluted Tubing: 8360056-31  
Foil Tape Wrap: 5814693

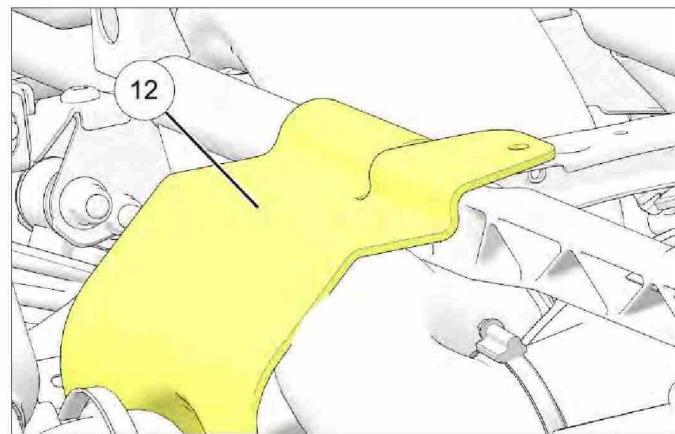


10. Remove the rear cab assembly (11).

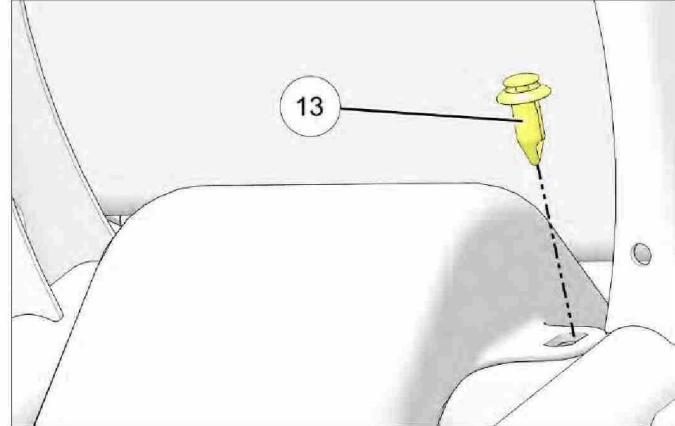


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11. Pull upward firmly to remove the old clutch duct heat shield ⑫. Discard at this time.



12. Using multifunction pliers, remove the tuflok ⑬ retaining the rear of the clutch outlet duct.

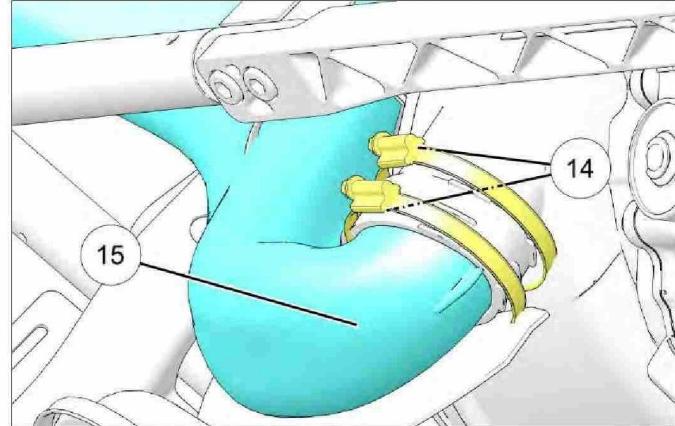


13. Using a 6 mm socket, loosen the two worm clamps ⑭ retaining the clutch outlet duct.

**NOTE**

Retain worm clamps for installation of new duct.

14. Remove the clutch outlet duct ⑮.



15. Discard the outlet duct boot, clutch duct, and the fiber foil attached to the outlet duct.

**IMPORTANT**

Discard the outlet duct boot and clutch outlet duct with attached fiber foil.

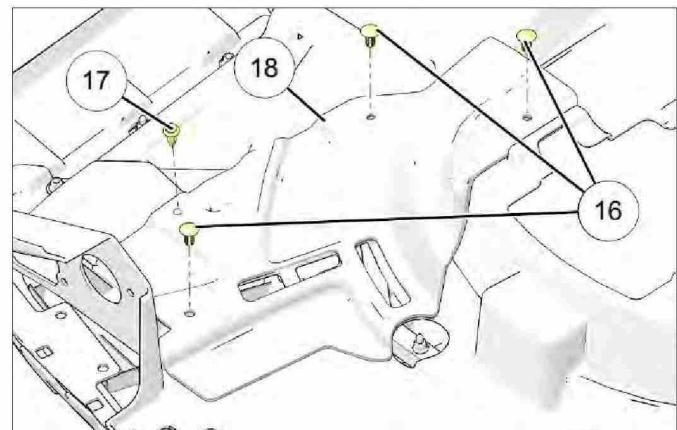


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16. Using a suitable flat bladed tool or multi-function pliers, remove the nylon plastic dart clips (16), and Tuflock fastener (17) that retain the rear cab heat shield (18).

### IMPORTANT

Discard the original rear cab heat shield and fasteners (three dart clips and one Tuflok) at this time.



### WARNING

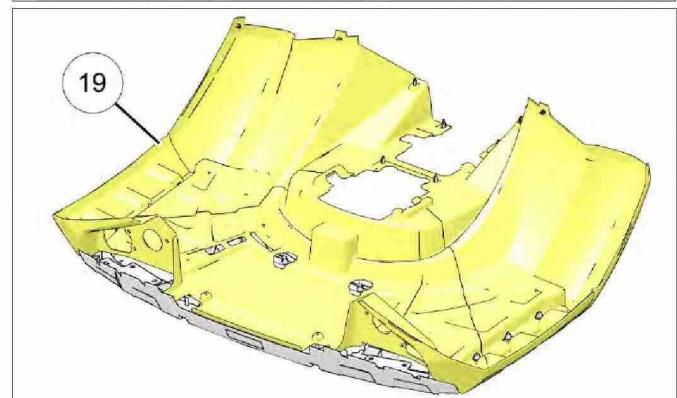
Do NOT remove the existing rear cab heat foil when removing the heat shield. If it is damaged, file an ASK Polaris case with Tech Service.



17. Inspect the rear cab (19).

### IMPORTANT

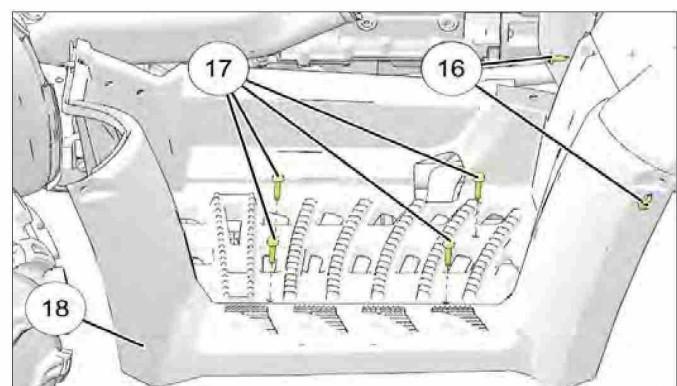
If the rear cab (19) is deformed, take photos of the affected components and submit an ASK Polaris.



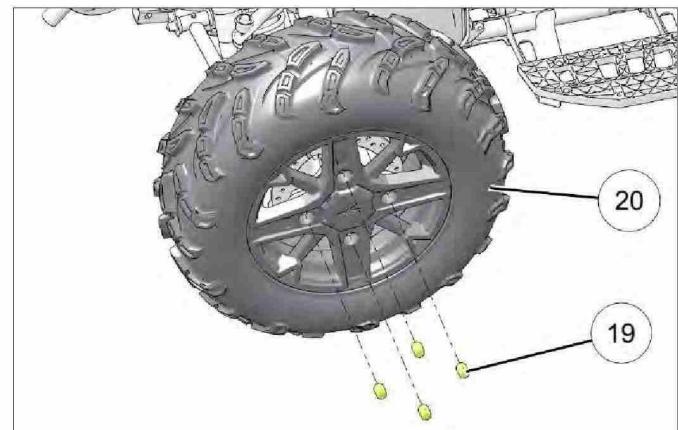
### IMPORTANT – AUDIT STEP

A secondary dealer representative must verify the rear cab is not deformed.

18. Remove the Tuflok fasteners (16), screws (17), and nuts retaining the right footwell, then remove the footwell (18).



19. Using a 17 mm socket, remove the wheel lugs ⑯ and right rear wheel assembly ⑰.



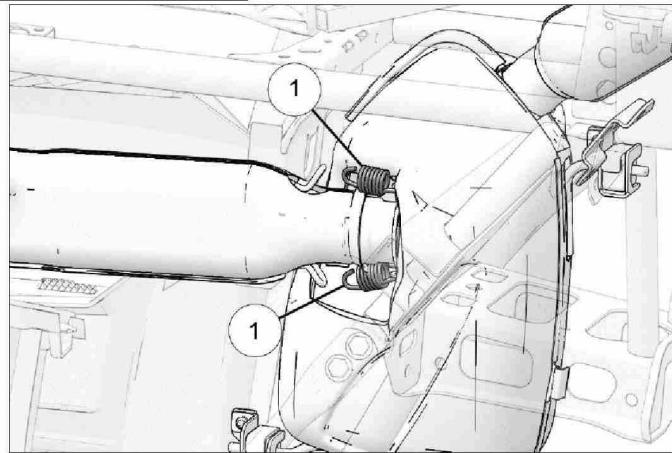
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## PART 2: A-17-01-E EXHAUST SPRING AND SEAL REPLACEMENT:

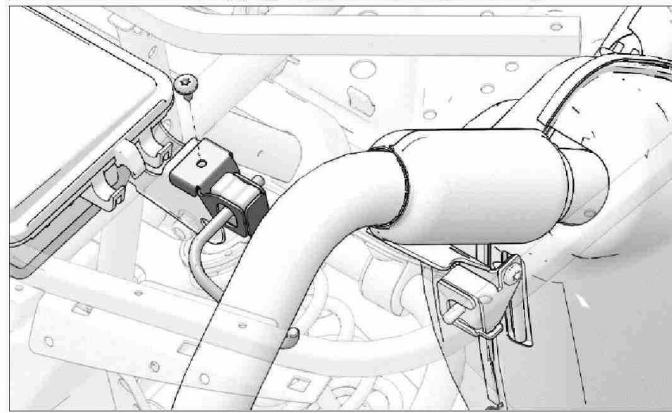
1. Using a spring puller, remove the two exhaust springs  
① connecting the silencer to the head pipe.

### NOTE

Note orientation of springs for installation.



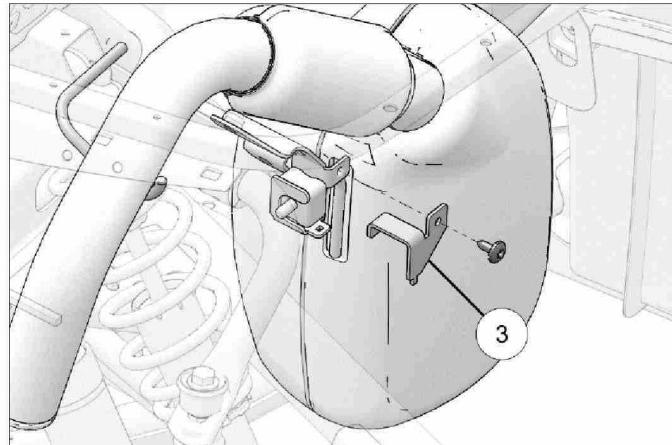
2. Using a T-40 driver, remove the fastener that retains the rearmost exhaust silencer mount and remove the mount. Retain the screw for reuse.



3. Using the T-40 driver, remove the fastener that retains the J-clip ② portion of the middle exhaust silencer mounting bracket.
4. Using the T-40 driver, remove the fastener that retains the J-clip portion of the front exhaust silencer mounting bracket.
5. Remove the exhaust silencer.

### NOTE

Rubber grommet on middle mounting bracket will still be attached to silencer, do not remove.

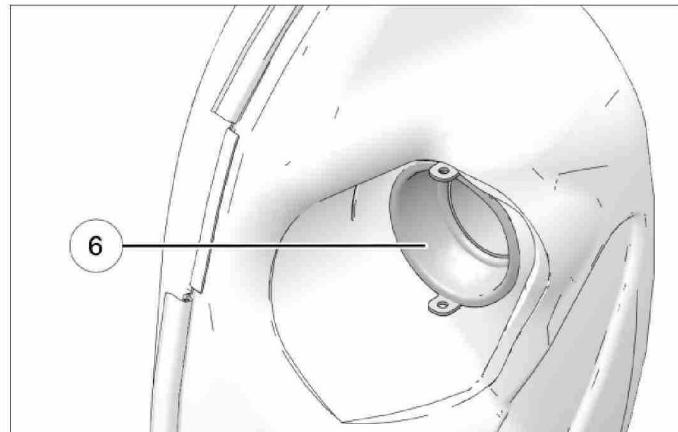
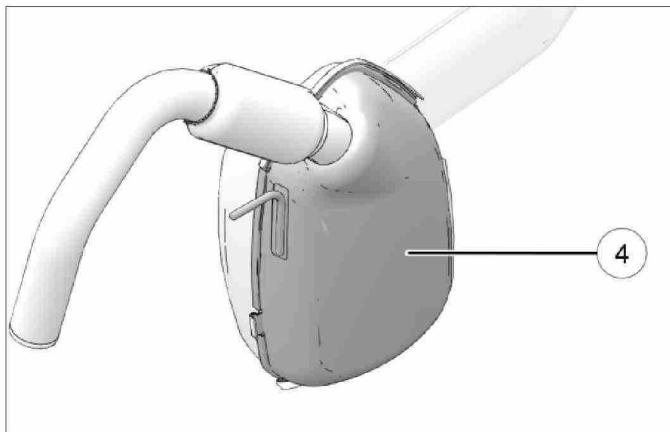
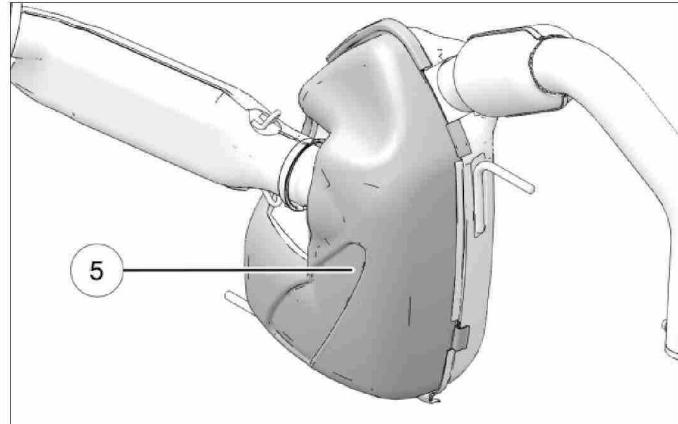


6. Inspect the silencer assembly as outlined in steps A-D.

### IMPORTANT

If the silencer assembly inner baffles are loose, heat absorption material ⑤ (between the outer heat shields and inner silencer) is missing or damaged, or the exhaust silencer socket ⑥ weld is broken or socket is distorted where the NEW exhaust seal seats, file an ASK Polaris case for replacement silencer assembly (P/N 1262570).

- A. Inspect the silencer assembly by shaking / lightly bouncing silencer assembly on work bench to determine if inner baffles are loose. Replace the silencer assembly if inner baffles are loose.
- B. Inspect outer clamshell heat shield ④. Replace the silencer assembly if any crimps around the perimeter of the heat shields are separated.
- C. Inspect inner heat absorption material ⑤ between the outer heat shields and inner silencer. Replace the silencer assembly if material is burned / missing, etc.
- D. Inspect exhaust silencer socket ⑥. Replace the silencer assembly if weld is broken or socket is distorted where the NEW exhaust seal seats.



### IMPORTANT – AUDIT STEP

A secondary dealer representative must verify the crimps around the perimeter of the outer clamshell heat shields ④ are secure and in good condition.

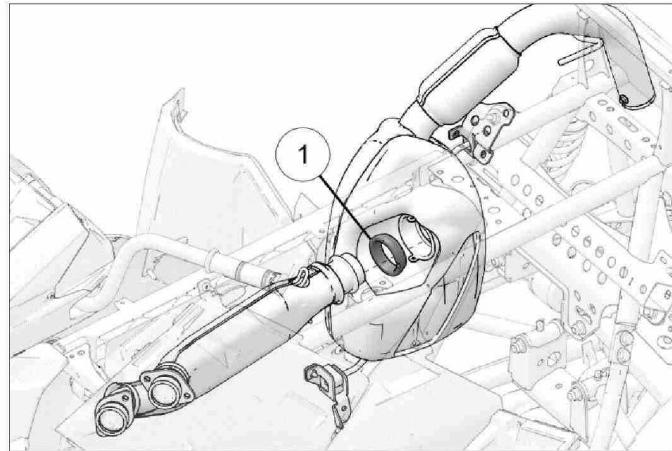
### IMPORTANT – AUDIT STEP

A secondary dealer representative must verify the inner heat absorption material ⑤ between the outer heat shields and inner silencer is properly secured and in good condition.

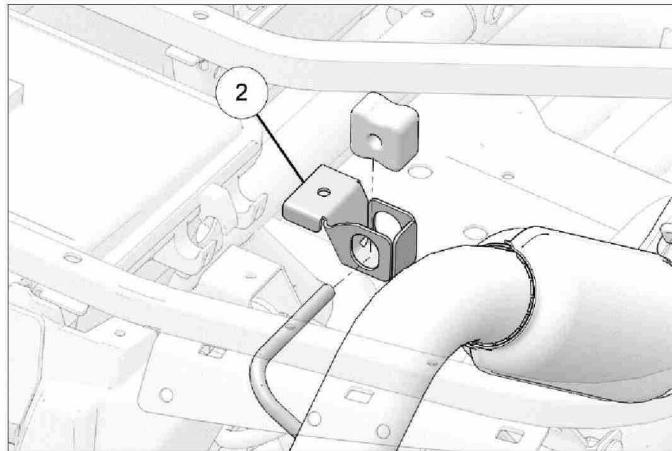
### IMPORTANT – AUDIT STEP

A secondary dealer representative must verify the exhaust silencer socket ⑥ is not distorted where the exhaust seal seats.

7. Remove and replace exhaust seal ①.
  8. Place one end of both new springs into designated holes on exhaust silencer prior to positioning back onto frame.



9. Reassemble exhaust bracket with rubber grommet ② onto rear-most prong on the exhaust silencer removed during step 2.
  10. Position exhaust silencer to frame.



11. Insert the T-40 screw for the rearmost exhaust silencer bracket to frame. Using a T-40 driver, torque to specification.

TORQUE

T-40 screw:

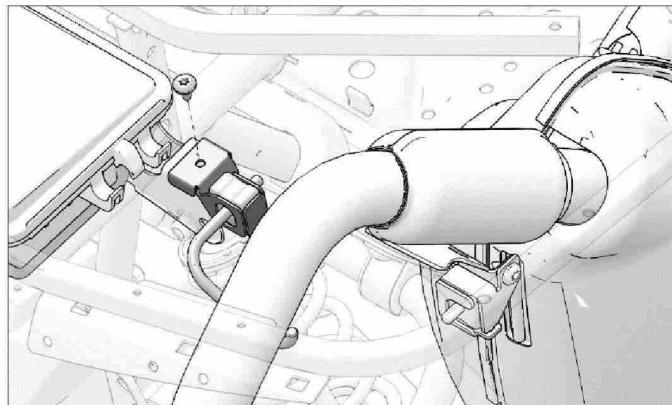
**Torque until fully seated.**

12. Reassemble middle exhaust mount bracket J-clip removed in Step 3. Using a T-40 driver, torque the screw to specification.

TORQUE

T-40 screw

**Torque until fully seated.**



13. Reassemble front exhaust mount bracket J-clip removed in Step 4. Using a T-40 driver, torque the screw to specification.

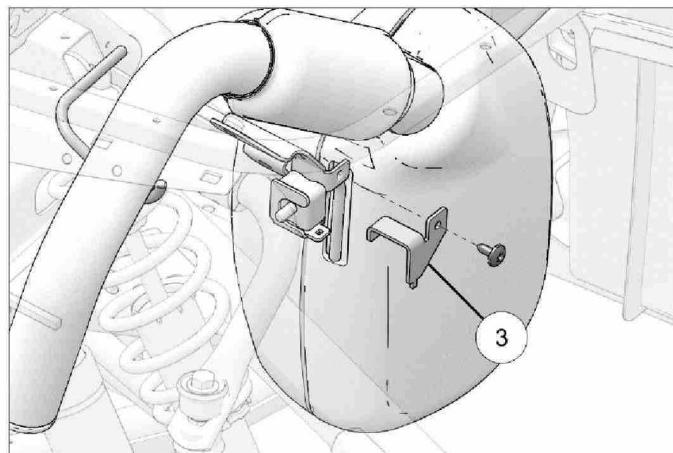
### TORQUE

T-40 screw:

**Torque until fully seated.**

### NOTE

Make sure J-clip ③ alignment tab is placed into notch on mounting bracket.



14. Use the spring puller to place new springs from exhaust silencer to head pipe.

### IMPORTANT

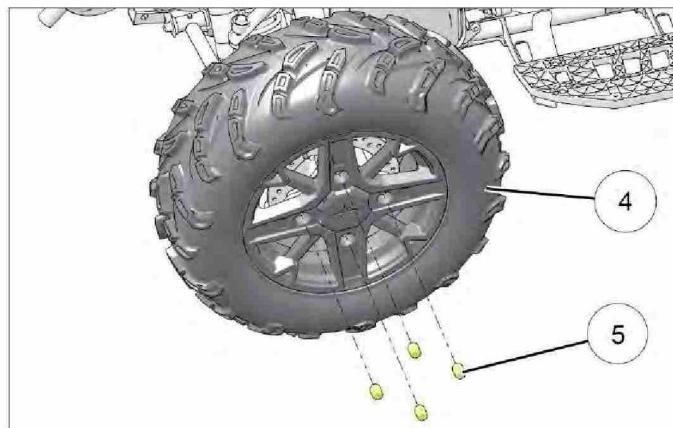
Be sure to not over stretch the springs.

15. Install the wheel assembly ④ and wheel lug nuts ⑤. Using a 17 mm socket, Torque to specification.

### TORQUE

Wheel Lug Nuts:

**75 ft-lbs (102 Nm)**

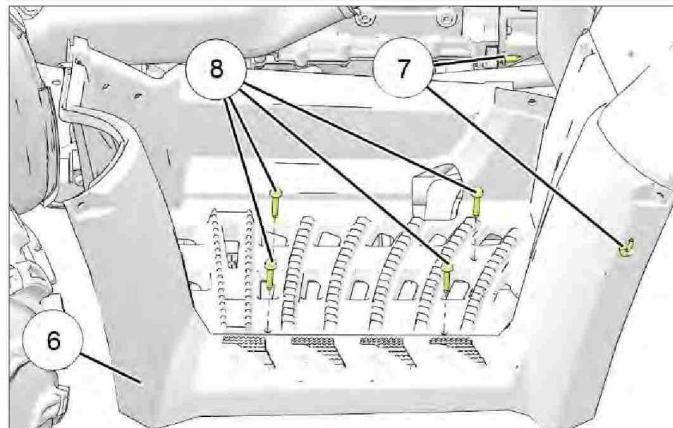


16. Align the footwell ⑥ mounting holes and install Tuflok fasteners ⑦ and footwell fasteners ⑧. Torque fasteners to specification.

### TORQUE

Footwell Fasteners

**36 in-lbs. (4 Nm)**

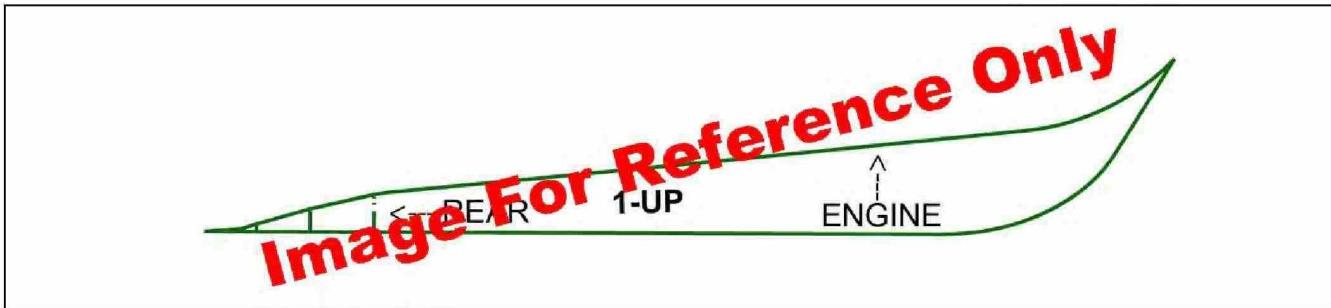


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**PART 3: A-17-01-E COMPONENT TRIMMING:**

- Cut out the template provided on page 3 of A-17-01-E Bulletin Completion Instructions & Dealer Confirmation (9928346) using a scissors or utility knife.

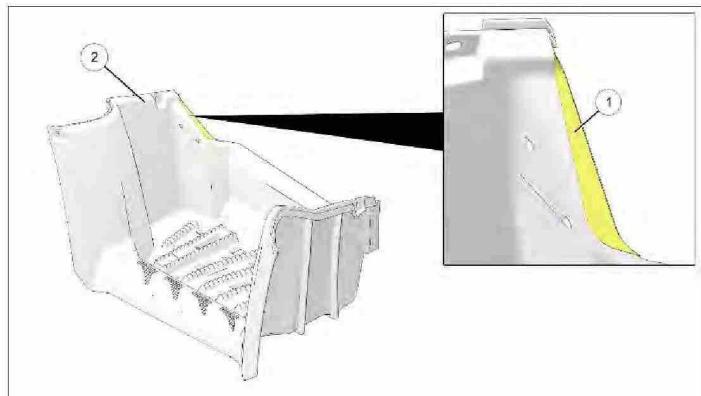
APPLICATION: 2015 SPORTSMAN 1000 1-UP



- Place the provided template ① on the right-hand footwell ② as shown, then mark the perimeter of the template to outline the area to be trimmed with a paint pen.

**NOTE**

Use the inside and back edges of the footwell to locate the template.



- Remove the template.



- Trim the footwell using a DREMEL® with a two flute bit intended for plastics, a reciprocating saw or similar device leaving some material between the trim line and the paint pen line.

**NOTE**

Do not trim up to the line with one cut. Cut the majority of the material then file up to the line, but leave the line.

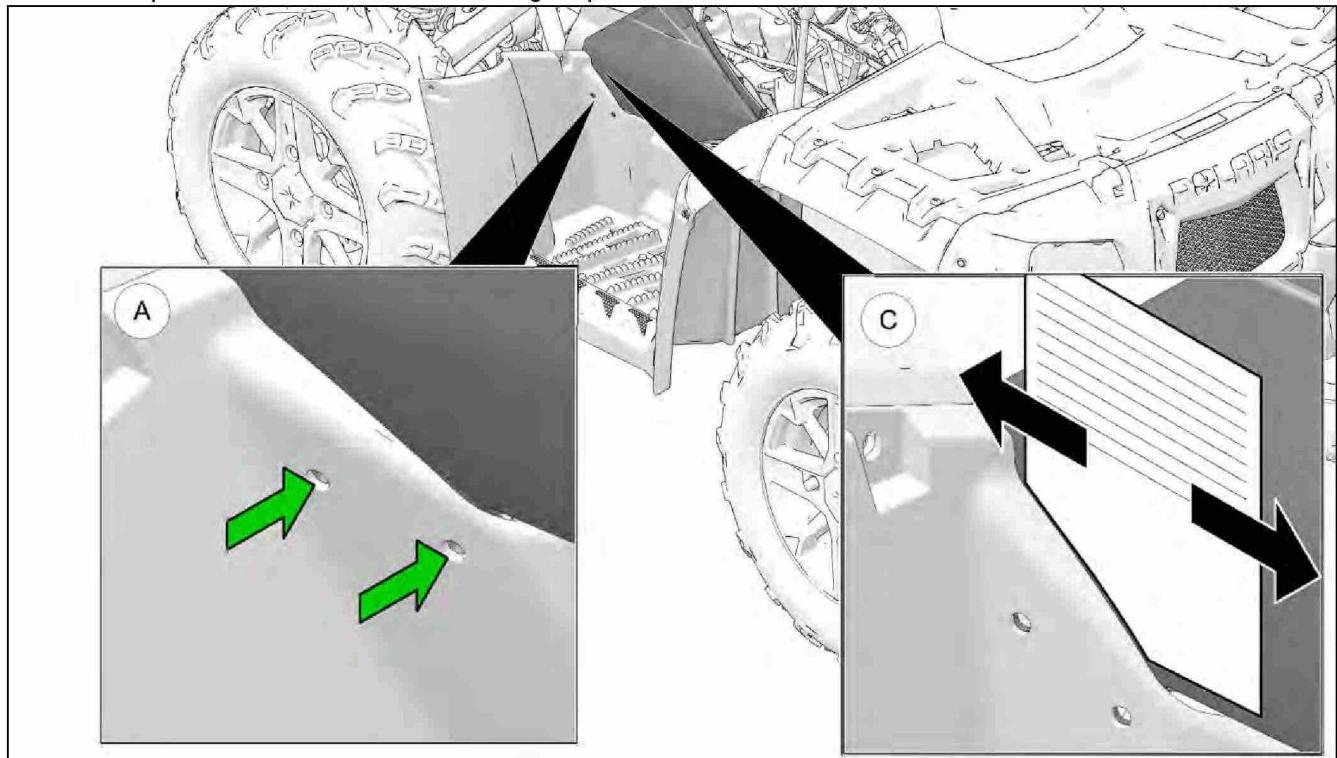


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5. Using a DREMEL® with a two flute bit intended for plastics, a reciprocating saw or similar device, trim the footwell corner in line with the template (area circled in red shown in the **Before** and **After** images below).

**Before****After**

- Test fit the new panel to verify the footwell area trimmed does not contact the exhaust manifold side panel when the lower mounting surface is contacting the footwell.
- Align the mounting holes.
- Press the exhaust manifold side panel against the footwell applying pressure at or near the holes.
- Slide a piece of paper along the gap between the two panels.
  - If the paper slows or stops or the metal shield makes contact with the footwell, use a half-round file to trim the footwell to create a clearance gap between the components.
  - If the paper freely travels the length of the gap, and the metal shield does not contact the footwell, proceed to the audit and following steps.

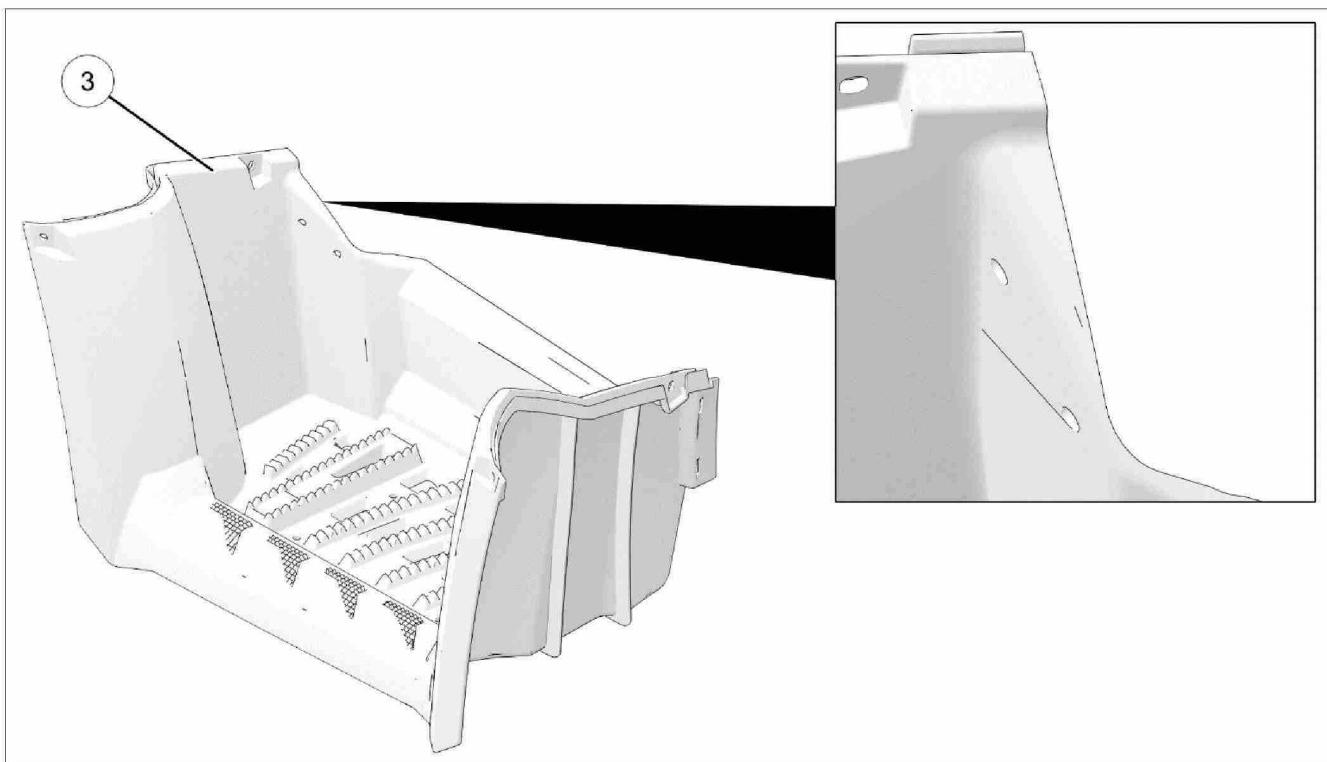


#### IMPORTANT – AUDIT STEP

A secondary dealer representative must verify that the trimmed edge of the footwell does not contact the new exhaust manifold side panel.

If a piece of paper does not freely slide between the panels, continue to trim the panel using a half round file until the paper passes freely the entire length of the gap.

6. Using a half-round file, file and deburr the trimmed footwell ③. Ensure the footwell is clean, free of burrs, and maintains rider appeal. Verify trimmed area appears as shown in the illustration below.



7. Ensure all plastic fragments, dust, and foreign debris have been removed from the engine / exhaust system.

#### IMPORTANT – AUDIT STEP

A secondary dealer representative must verify all plastic fragments, dust, and foreign debris have been removed from the engine / exhaust system.

#### CAUTION

Prior to leaning, test a discreet portion of the footwell to ensure the solvent used does not damage the footwell finish.

8. Clean the footwell to ensure any paint or markings have been removed with brake clean or comparable solvent.

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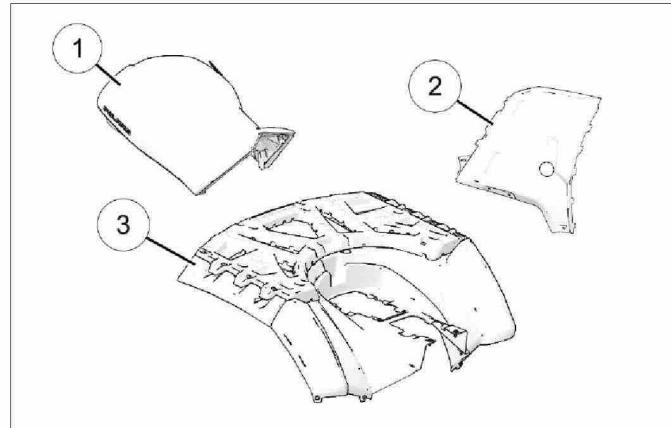
## PART 4: A-17-01-E HEAT SHIELD PREPARATION:

### IMPORTANT

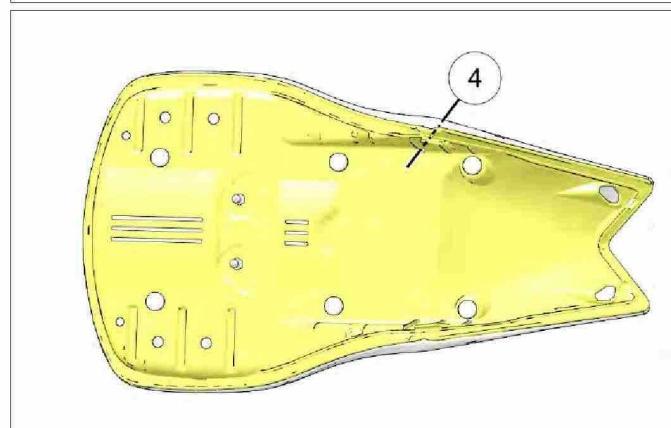
Remove any / all part number decal labels from the new shields prior to installation onto the vehicle.

Ensure that all punched holes/slots have all loose or excess material removed prior to install.

1. Locate the seat ①, upper side panel ②, and rear cab ③ to prepare for heat shield install.



2. Thoroughly clean the bottom surface of the seat base ④ with warm soapy water and a sponge or cloth. Dry the seat base with a lint free cloth.

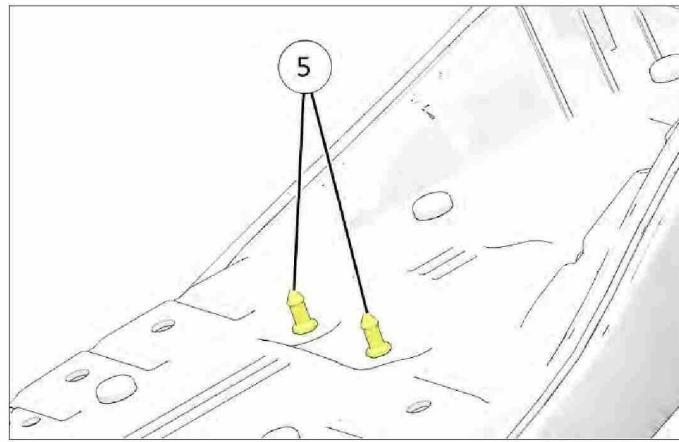


3. Install the seat heat shield foil (5814630) on the seat base.

#### NOTE

Align the holes in the seat heat shield foil (5814630) with the seat pins (6). From the front, peel back the front half of the backing material, and press the foil onto the seat base from the posts moving forward.

Proceed with removing the rest of the backing material, and applying the rear section, moving from the center to the rear.



#### IMPORTANT

There are holes/slots punched in the foil material to allow seat venting/draining. Ensure all punched out areas have any remaining material removed prior to installation.

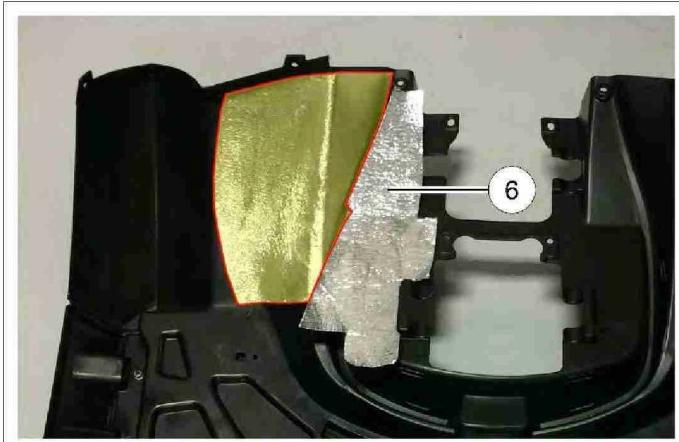


4. Thoroughly clean the area under where the new rear cab heat shield foil (6) will be applied with warm soapy water and a sponge. Dry the rear cab with a lint free cloth.

#### WARNING

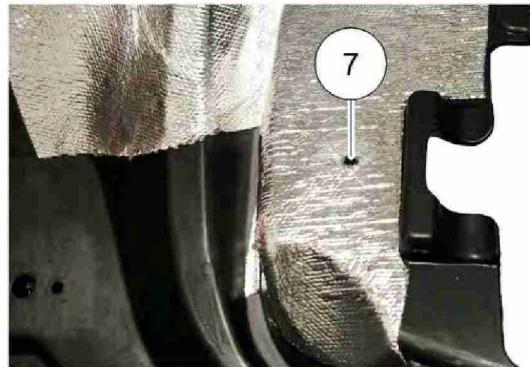
Do **NOT** remove the highlighted existing foil.

5. Install the cab heat shield foil (5814631) (6) on to the rear cab as shown.

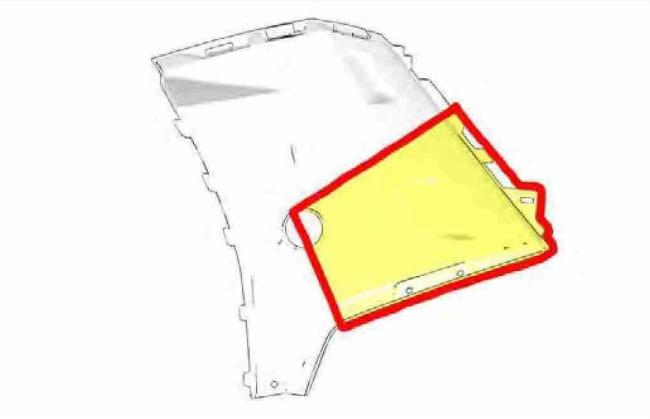


**NOTE**

Align the hole ⑦ in the rear cab heat shield foil (5814631) with the hole in the rear cab.



6. Thoroughly clean highlighted surface of the upper side panel (back side) with warm soapy water and a sponge. Dry the upper side panel with a lint free cloth.



7. Install the side panel heat shield foil (5814632) on to the upper side panel.

**NOTE**

Orient the foil on the side panel as shown. Start with adhering the foil directly on the holes, then move inward. The foil does not need to lay smooth, wrinkles are acceptable.



8. Using an 11 mm socket, remove the three speed nuts retaining the right tail light, and remove the tail light.



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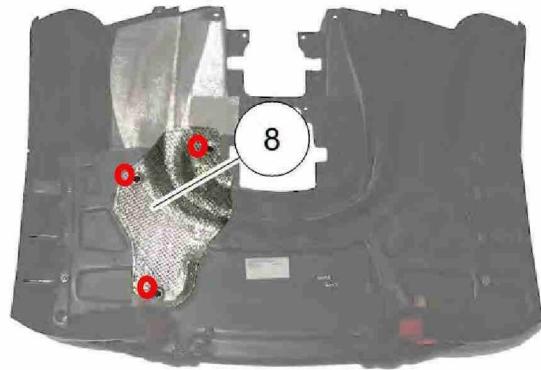
9. Align the tail light heat shield (5264567) holes with the tail light mounting holes in the cab.
10. Install the tail light and tighten fasteners to specification.

**TORQUE**

Tail Light Fasteners:  
**Tighten until fully seated**



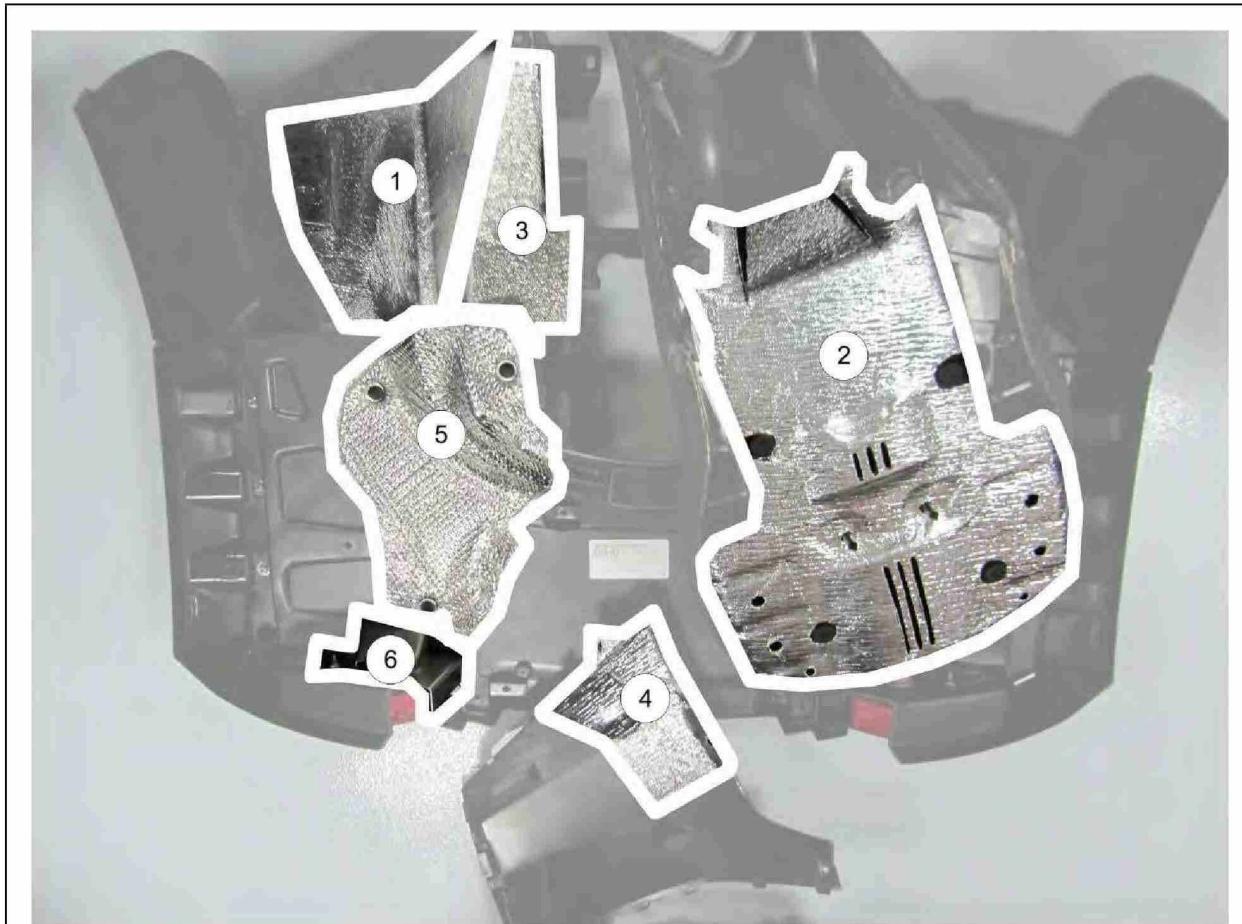
11. Align the new rear cab heat shield (5263209) ⑧ with mounting holes, and install the nylon plastic dart clips.



12. Take a picture of the cab, side panel, and seat so that all heat shields/foils on these components are visible. This is one of two pictures required to submit the warranty claim.

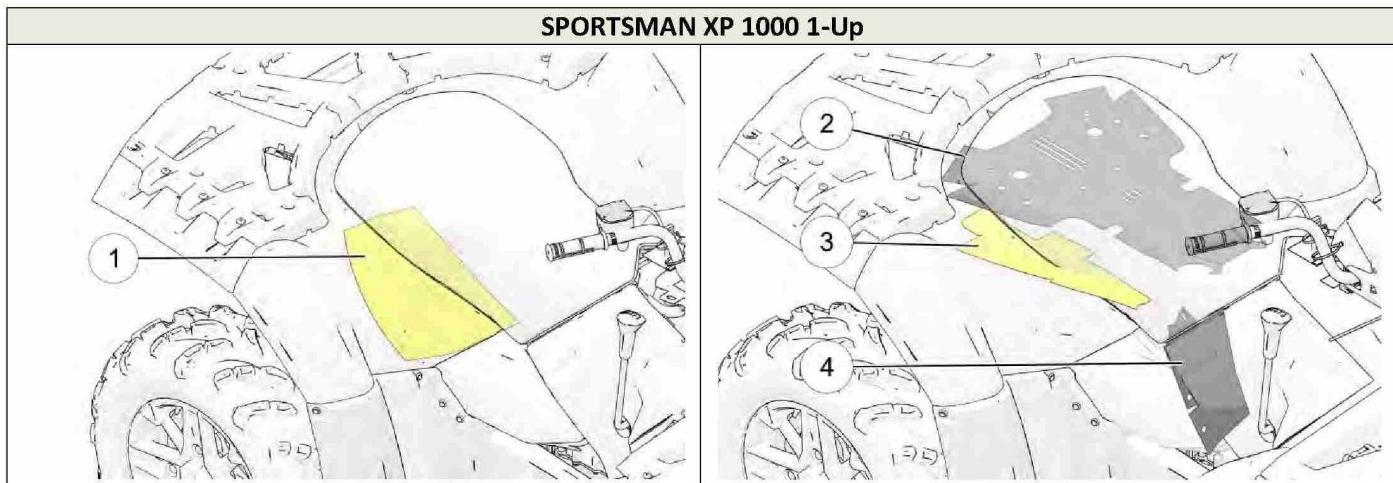
**IMPORTANT – AUDIT STEP**

A secondary dealer representative must verify that all heat shield foils listed have been installed properly, and that the picture demonstrating this was taken.



**NOTE**

Verification checklists and illustrations are on the next page.



OLD HEAT SHIELD FOIL TO INSPECT	NEW HEAT SHIELD FOIL TO INSTALL																																								
<p>Use the checklist below to verify that the following shields are <b>NOT</b> removed and are in good condition. Be sure to check each box as you verify each shield has not been removed.</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 10%;"><input type="checkbox"/></td> <td style="width: 80%;"><b>①</b> Rear Cab Heat Shield Foil    5814216</td> <td style="width: 10%;"><input type="checkbox"/></td> <td style="width: 80%;"><b>②</b> Seat Heat Shield Foil    5814630</td> </tr> <tr> <td><input type="checkbox"/></td> <td></td> <td><input type="checkbox"/></td> <td><b>③</b> Cab Heat Shield Foil    5814631</td> </tr> <tr> <td><input type="checkbox"/></td> <td></td> <td><input type="checkbox"/></td> <td><b>④</b> Side Heat Shield Foil    5814632</td> </tr> <tr> <td><input type="checkbox"/></td> <td></td> <td><input type="checkbox"/></td> <td><b>⑤</b> Rear Cab Heat Shield    5263209</td> </tr> <tr> <td><input type="checkbox"/></td> <td></td> <td><input type="checkbox"/></td> <td><b>⑥</b> Tail Light Heat Shield    5264567</td> </tr> </table>	<input type="checkbox"/>	<b>①</b> Rear Cab Heat Shield Foil    5814216	<input type="checkbox"/>	<b>②</b> Seat Heat Shield Foil    5814630	<input type="checkbox"/>		<input type="checkbox"/>	<b>③</b> Cab Heat Shield Foil    5814631	<input type="checkbox"/>		<input type="checkbox"/>	<b>④</b> Side Heat Shield Foil    5814632	<input type="checkbox"/>		<input type="checkbox"/>	<b>⑤</b> Rear Cab Heat Shield    5263209	<input type="checkbox"/>		<input type="checkbox"/>	<b>⑥</b> Tail Light Heat Shield    5264567	<p>Use the checklist below to verify that the following <b>NEW</b> shield foils are installed. Be sure to check the box as shield foil installation is complete.</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 10%;"><input type="checkbox"/></td> <td style="width: 80%;"><b>①</b> Rear Cab Heat Shield Foil    5814216</td> <td style="width: 10%;"><input type="checkbox"/></td> <td style="width: 80%;"><b>②</b> Seat Heat Shield Foil    5814630</td> </tr> <tr> <td><input type="checkbox"/></td> <td></td> <td><input type="checkbox"/></td> <td><b>③</b> Cab Heat Shield Foil    5814631</td> </tr> <tr> <td><input type="checkbox"/></td> <td></td> <td><input type="checkbox"/></td> <td><b>④</b> Side Heat Shield Foil    5814632</td> </tr> <tr> <td><input type="checkbox"/></td> <td></td> <td><input type="checkbox"/></td> <td><b>⑤</b> Rear Cab Heat Shield    5263209</td> </tr> <tr> <td><input type="checkbox"/></td> <td></td> <td><input type="checkbox"/></td> <td><b>⑥</b> Tail Light Heat Shield    5264567</td> </tr> </table>	<input type="checkbox"/>	<b>①</b> Rear Cab Heat Shield Foil    5814216	<input type="checkbox"/>	<b>②</b> Seat Heat Shield Foil    5814630	<input type="checkbox"/>		<input type="checkbox"/>	<b>③</b> Cab Heat Shield Foil    5814631	<input type="checkbox"/>		<input type="checkbox"/>	<b>④</b> Side Heat Shield Foil    5814632	<input type="checkbox"/>		<input type="checkbox"/>	<b>⑤</b> Rear Cab Heat Shield    5263209	<input type="checkbox"/>		<input type="checkbox"/>	<b>⑥</b> Tail Light Heat Shield    5264567
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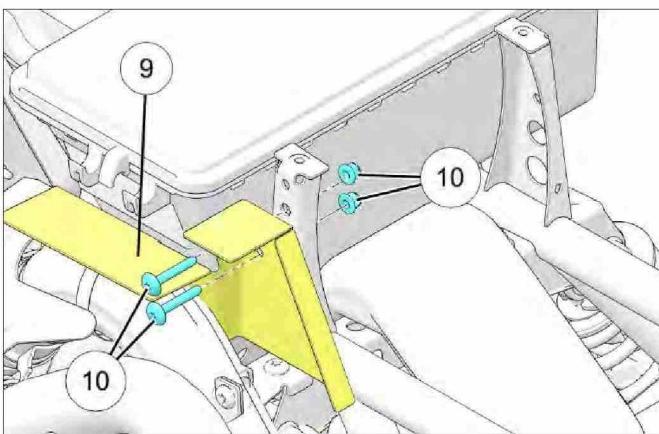
**PART 5: A-17-01-E COMPONENT INSTALLATION :****IMPORTANT**

Remove any / all part number decal labels from the shields prior to installation onto the vehicle.

1. Align the rack support heat shield (5264561) ⑨ with the mounting holes on the rack support. Retrieve the T-40 bolts (7519650) and the nyloc nuts (7547274) from the kit and loosely install. Using a T-40 Torx driver and a 10 mm combination wrench, install the fasteners ⑩ that retain the rack support shield. Torque to specification.

**TORQUE**

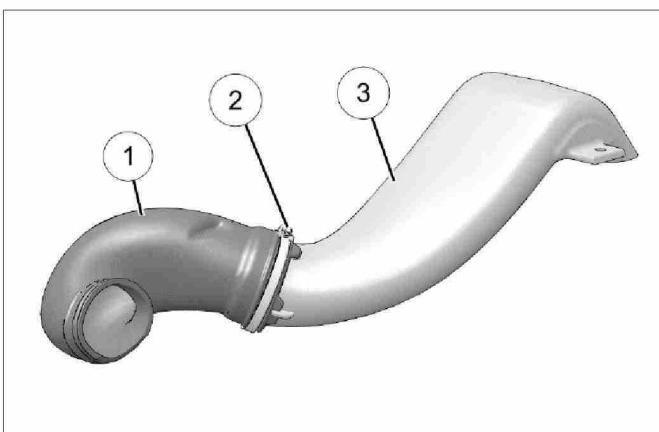
Rack Support Heat Shield Fasteners:  
**6 ft-lbs (8 Nm)**



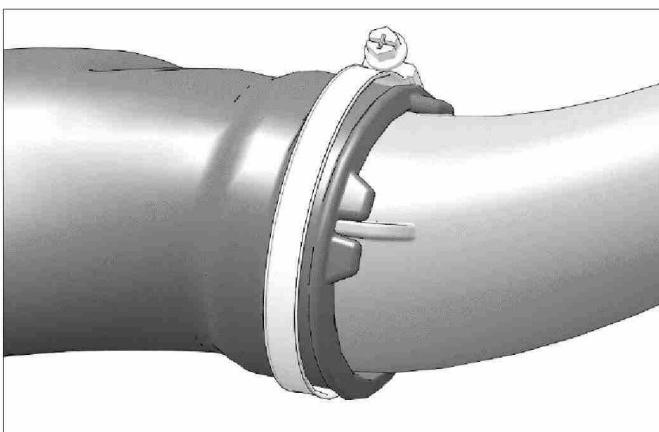
2. Thoroughly clean all surfaces of the rubber clutch duct ① with warm soapy water and a sponge. Dry the rubber clutch duct base with a lint free cloth.
3. Assemble the clutch outlet duct and rubber clutch duct by assembling the rubber ① and plastic ③ halves together. There are alignment features to aid assembly. Reuse one of the worm clamps ② removed during disassembly. Using a 6 mm socket, Torque to specification.

**TORQUE**

Worm Clamp:  
**15 in -lbs. (1.6 Nm)**

**IMPORTANT**

Align the alignment features during assembly to ensure proper part orientation.

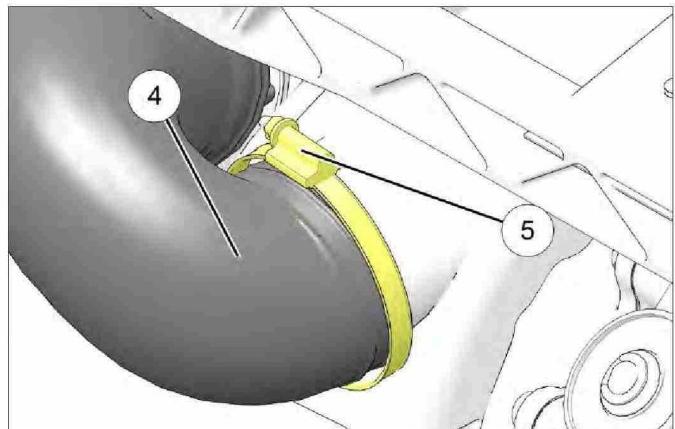


4. Install clutch outlet duct assembly ④ on to clutch cover assembly outlet with a worm clamp ⑤ removed during disassembly. Rotate the rear of the clutch duct ④ up until the duct contacts the frame. Using a 6 mm socket, torque to specification.

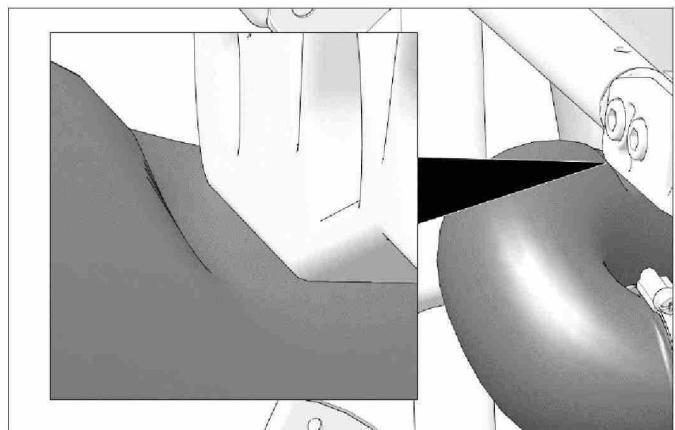
**TORQUE**

Worm Clamp:

15 in -lbs. (1.6 Nm)

**IMPORTANT**

Notched portion of the rear of the rubber outlet duct should contact the frame.

**NOTE**

The lower portion of the rubber outlet duct is shaped to properly fit the clutch cover assembly outlet.

**IMPORTANT**

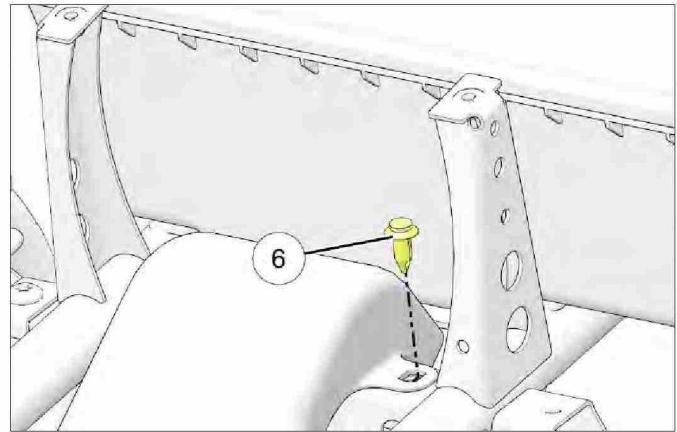
When installing the new clutch outlet duct, route the gear case vent line as shown. Ensure the gear case vent line is not pinched or kinked.



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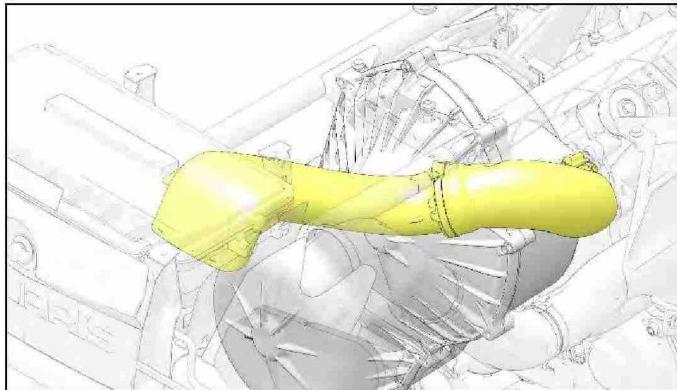
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5. Install the Tuflok fastener ⑥ that retains the clutch outlet duct.

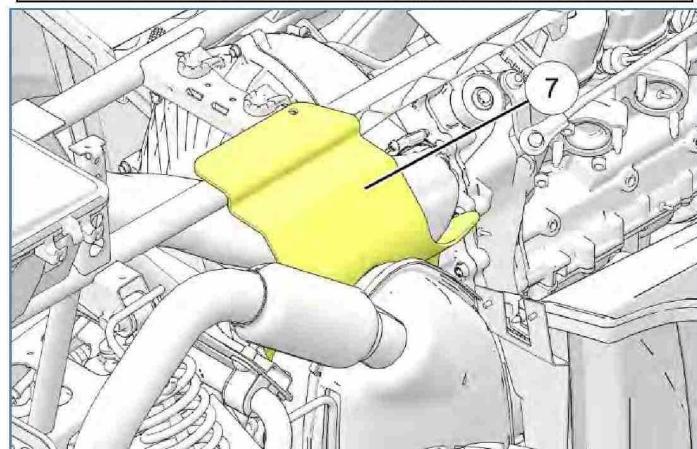


#### IMPORTANT – AUDIT

A secondary dealer representative must verify the new clutch outlet duct and rubber clutch duct are securely installed.



5. Carefully guide the new clutch duct heat shield ⑦ into the space between the silencer and the clutch ducting and cover.



- Pull the upper rear of the footwell towards the right side of the vehicle, then slide the NEW exhaust manifold side panel (2636626) along the head pipe and release the footwell.



### IMPORTANT – AUDIT STEP

A secondary dealer representative must verify the new exhaust manifold side panel (2636626) has been installed and the original exhaust manifold side panel has been discarded.

- Using a rivet gun, rivet the footwell heat shield (5264564) to the front cab shield.

### IMPORTANT

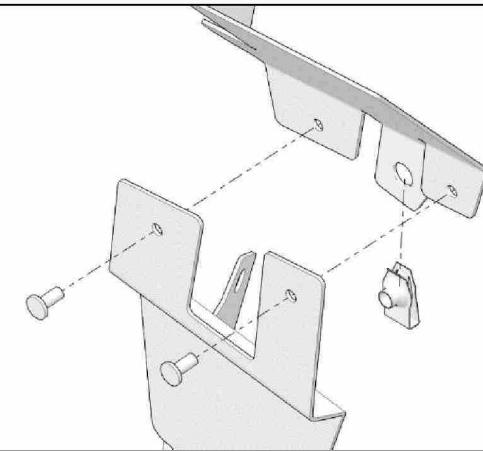
The mounting tabs on the footwell heat shield (5264564) must be mounted to the rear face of the front cab heat shield (5264562).

Insert the rivet from the wheel well side of the panel.

- Install U-clip (7547366) to single hole tab on the footwell heat shield as shown.

### NOTE

Flat side of clip should be facing towards footwell.



- Place the front cab and footwell shield assembly on the frame as shown to prepare for rear cab installation.

### NOTE

The fastener retaining the rear cab will secure the heat shields in the correct position.



10. Tuck the clutch heat shield into the notch of the front cab shield.



### IMPORTANT

The clutch heat shield should be between the silencer and the clutch cover, as well as the speed sensor. You can view the shield from the right rear wheel well. The heat shield should be the only visible component between the exhaust and the footwell shield.

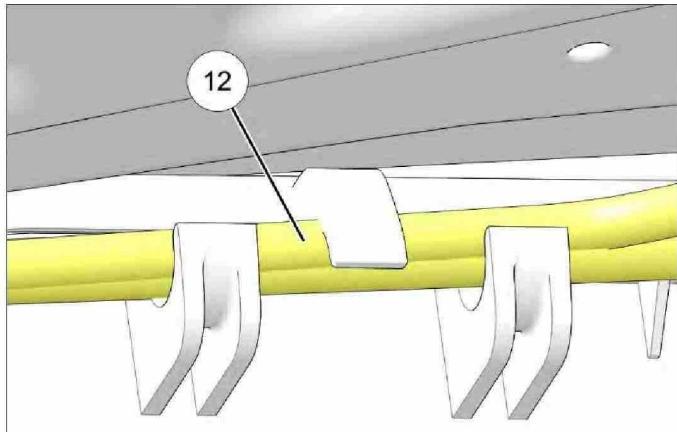


9. Ensure taillight harness (12) is properly retained by the clasps on both sides of the rear storage compartment.

### IMPORTANT – AUDIT STEP

A secondary dealer representative must verify the taillight harness (12) is properly retained by the clasp as shown and the shielded tubing is not damaged. If the convoluted tubing or reflective tape is damaged, take photos of the affected components and submit an ASK Polaris case for review by Tech Service.

Convoluted Tubing: 8360056-31  
Foil Tape Wrap: 5814639



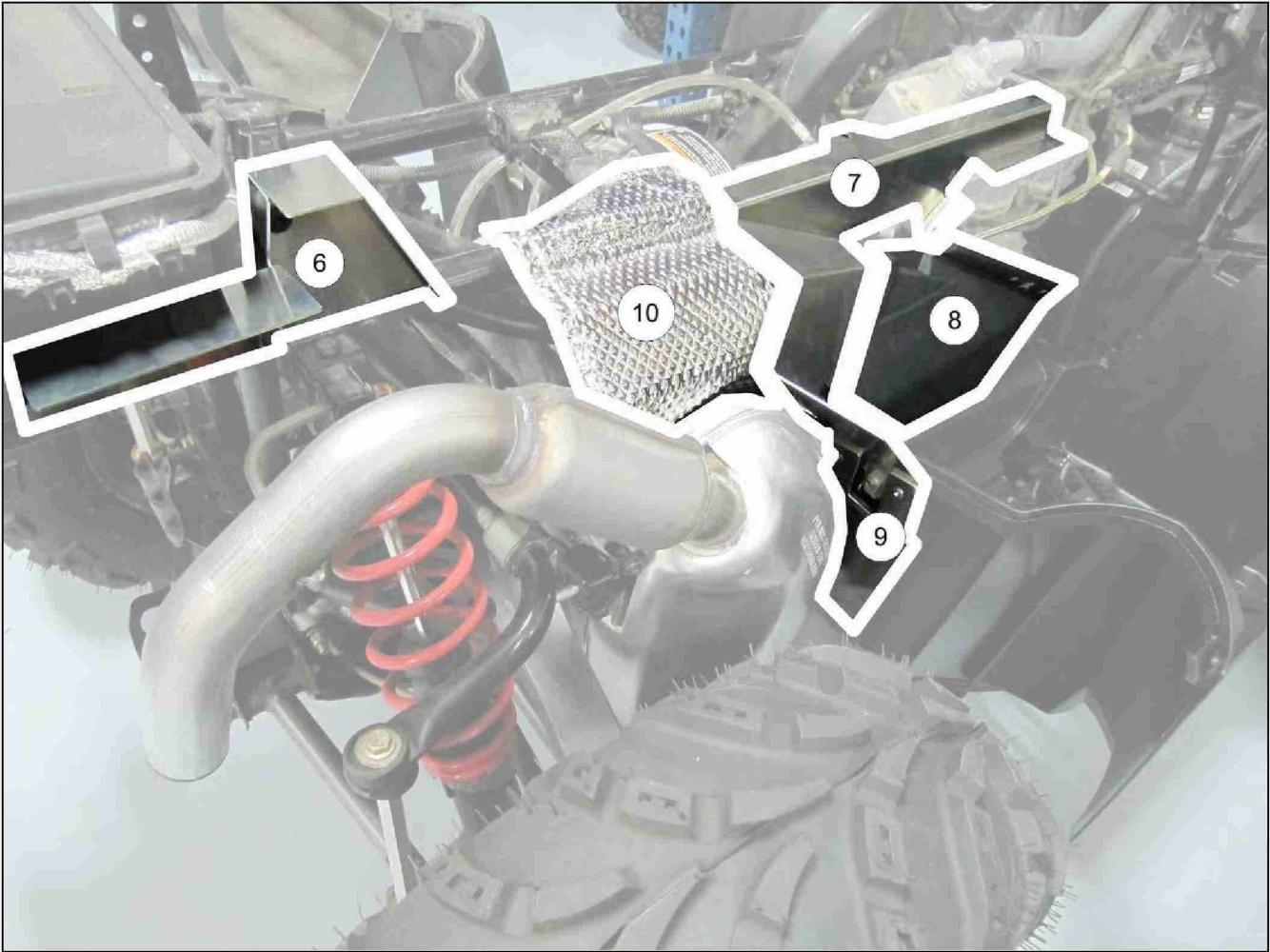
10. Take a picture from just above the right rear wheel, pointing toward the center of the machine. Ensure that all heat shields/foils installed are visible. This is one of two pictures required to submit the warranty claim.

#### NOTE

An example photo is provided below.

#### IMPORTANT – AUDIT STEP

A secondary dealer representative must verify that the picture taken aligns with the example and all shields are visible.



<b>⑥ Rack Support Heat Shield</b>	<b>5264561</b>
<b>⑦ Front Cab Heat Shield</b>	<b>5264561</b>
<b>⑧ Exhaust Manifold Side Panel</b>	<b>2636626</b>
<b>⑨ Footwell Heat Shield</b>	<b>5264564</b>
<b>⑩ Clutch Duct Heat Shield</b>	<b>5264700</b>

11. Place rear cab on rear of machine and align all mounting holes.

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### IMPORTANT – AUDIT STEP

A secondary dealer representative must verify the Rear Cab Heat Shield is bent down and wraps around the corner of the Storage Box and Tail Light Harness. If it interferes when installing the cab, ensure it is bent back down to match the good example below.

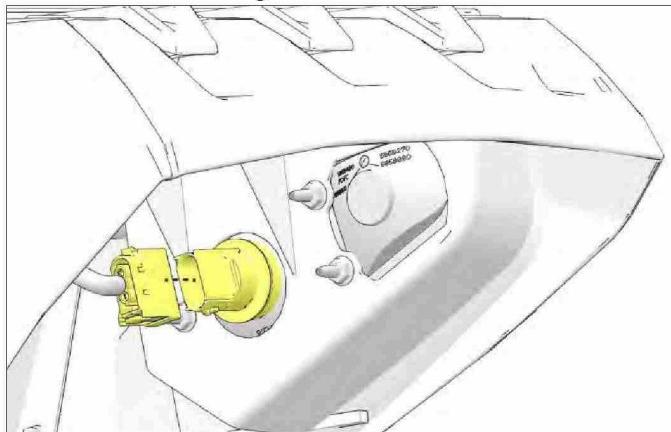


Acceptable – Rear Cab Heat Shield encloses the corner of the storage box and harness



Unacceptable – Rear Cab Heat Shield interferes with the storage box and harness

12. Plug in both taillights to the taillight connectors on the main wiring harness.



### IMPORTANT – AUDIT STEP

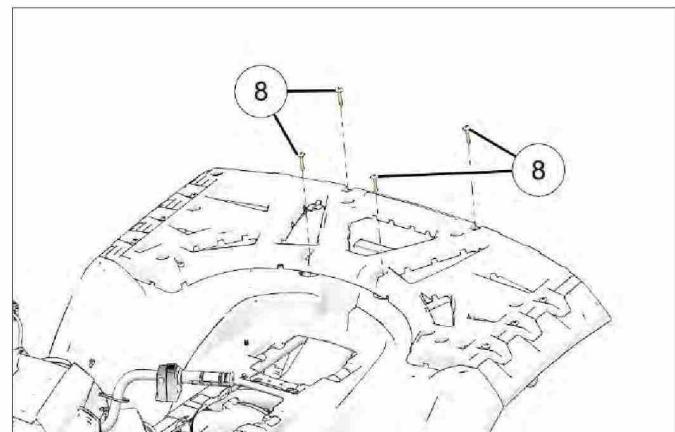
A secondary dealer representative must verify the taillight connectors are fully seated and the taillights function properly.

15. Using a T-27 driver, install the four screws ⑧ that retain the rack. Torque to specification.

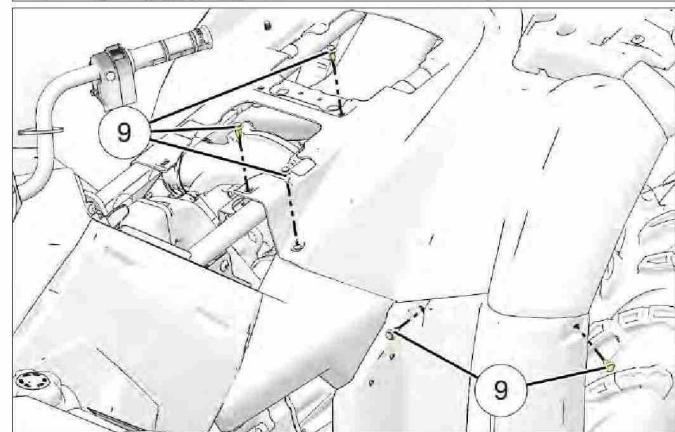
**TORQUE**

Rack Screws:

**Torque until fully seated.**



16. Install the five Tuflok fasteners ⑨ that retain the rear cab.



17. Install the footwell heat shield by aligning the holes on the shield with the holes on the footwell and cab then install the footwell heat shield screw ⑪ and the Tuflok fasteners ⑫. Using a T-40 driver, torque the screw to specification.

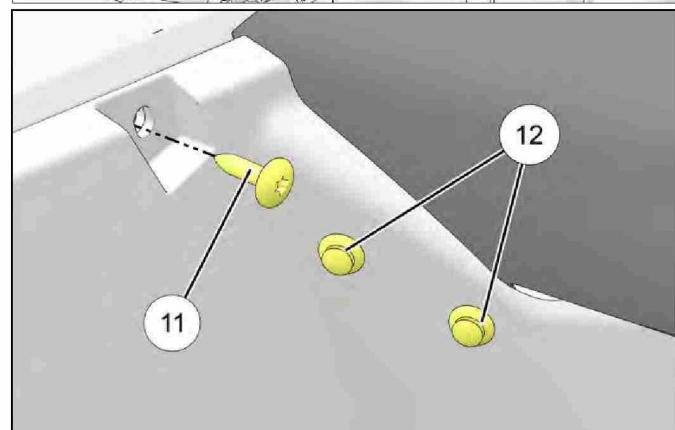
**NOTE**

Verify the footwell heat shield is secured by a screw and two Tuflok fasteners.

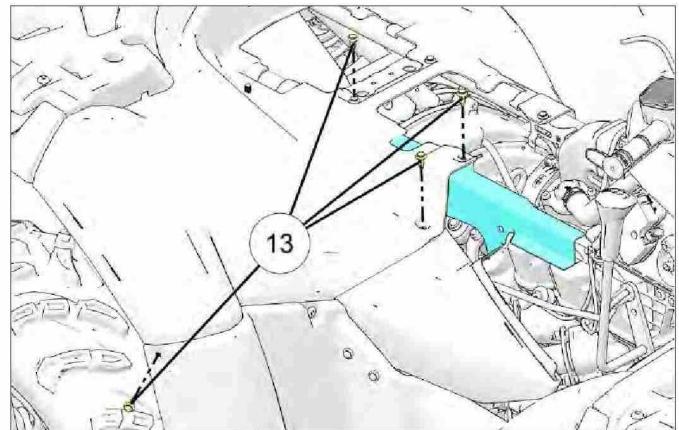
**TORQUE**

Footwell Shield Screw:

**Torque until fully seated.**



18. Install the remaining four Tuflok fasteners ⑬ that retain the rear cab.

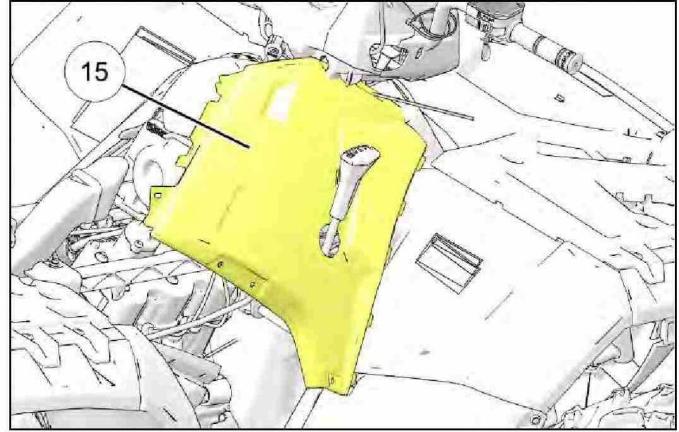


### IMPORTANT

Verify the NEW right-hand exhaust manifold side panel tab is on top of the tab on the front cab heat shield as shown.



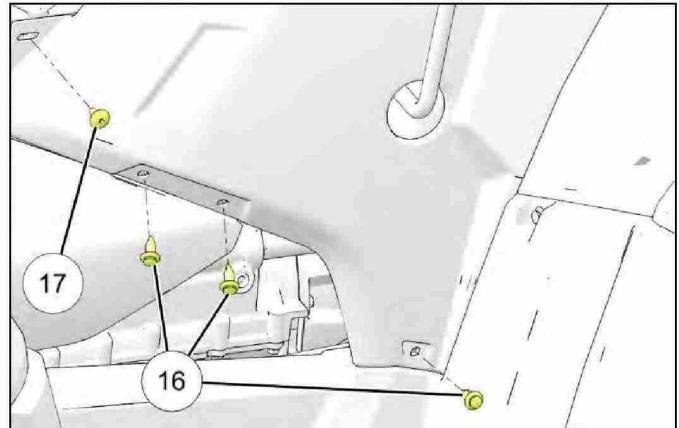
19. Loosely install the upper side ⑯ panel by sliding it down over the shifter.  
 20. Align the upper side panel tabs with the slots in the front cab and snap the panel in place.



21. Install the three Tuflok fasteners ⑰. Using a T-27 driver, install the screw ⑲ that retains the right-hand upper side panel. Torque to specification.

### TORQUE

RH Upper Side Panel Screw:  
**Torque until fully seated.**



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**PART 6: A-17-01-E HEAT SHIELD INSPECTION:**

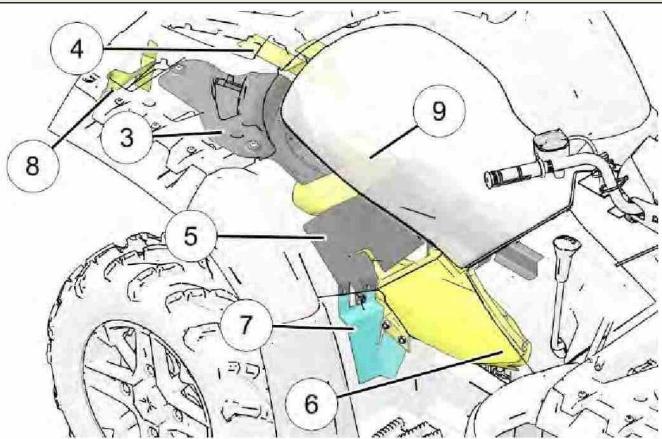
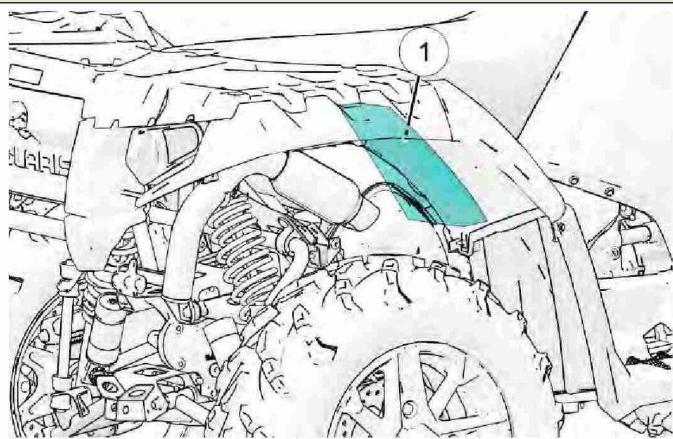
If any of the components are found to be missing or damaged, take photos of the affected components and submit an ASK Polaris case for replacement approval.

**IMPORTANT – AUDIT STEP**

A secondary dealer representative must verify that all new heat shields have been installed and all old heat shields have been inspected for damage.

**WARNING**

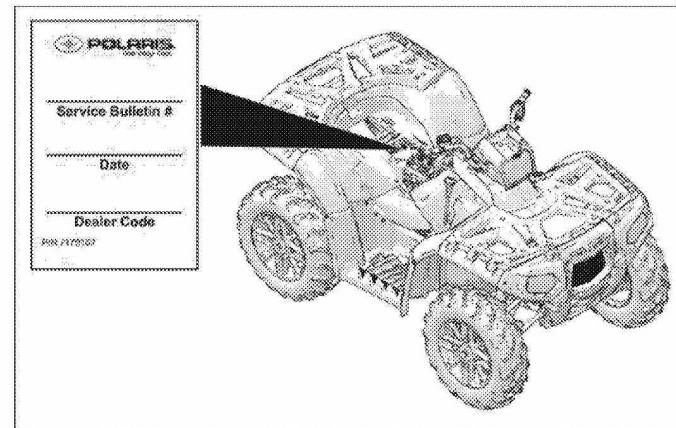
Ensure any aftermarket exhaust wrap has been removed. Exhaust wrap may absorb fuel or oil and present a potential fire hazard.

**SPORTSMAN XP 1000**

<b>OLD HEAT SHIELD TO INSPECT</b>	<b>NEW HEAT SHIELDS TO INSTALL</b>
Use the checklist below to verify that the following shields are <b>NOT</b> removed and are in good condition. Be sure to check each box as you verify each shield has not been removed.	Use the checklist below to verify that the following <b>NEW</b> shields are installed. Be sure to check the box as shield installation is complete.
<input type="checkbox"/> (1) Rear Cab Heat Shield Foil 5814216	<input type="checkbox"/> (3) Rear Cab Heat Shield 5263209
	<input type="checkbox"/> (4) Rack Support Heat Shield 5264561
	<input type="checkbox"/> (5) Front Cab Heat Shield 5264562
	<input type="checkbox"/> (6) Exhaust Manifold Side Panel 2636626
	<input type="checkbox"/> (7) Footwell Heat Shield 5264564
	<input type="checkbox"/> (8) Tail Light Heat Shield 5264567
	<input type="checkbox"/> (9) Clutch Duct Heat Shield 5264700

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1. Install the bulletin completion decal (7170107) on the clutch cover assembly. **DO NOT** place the bulletin decal on the warning decal.
2. Install the seat.



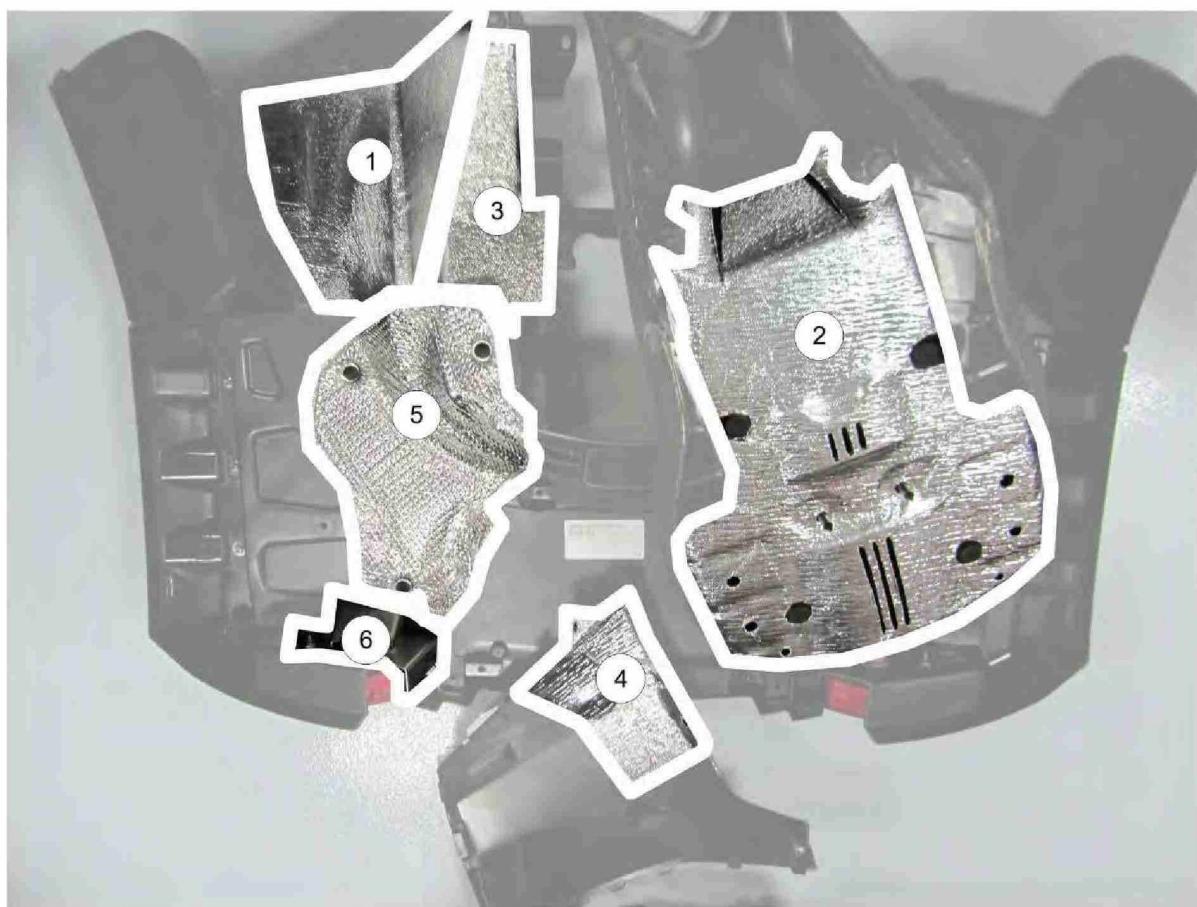
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**IMPORTANT – AUDIT STEP**

Two photos are required for warranty claim submission. A secondary dealer representative must verify both pictures to ensure proper final heat shield inspection. Examples of both images required are included on the following pages.

**EACH WARRANTY CLAIM MUST HAVE TWO PHOTOS ATTACHED TO THE CLAIM**

**PHOTO 1 - 1000 1-UP - New Thermal Protection Foils**



**① Existing Rear Cab Foil      DO NOT REMOVE!**

**② Seat Heat Shield Foil      5814630**

**③ Rear Cab Heat Shield Foil      5814631**

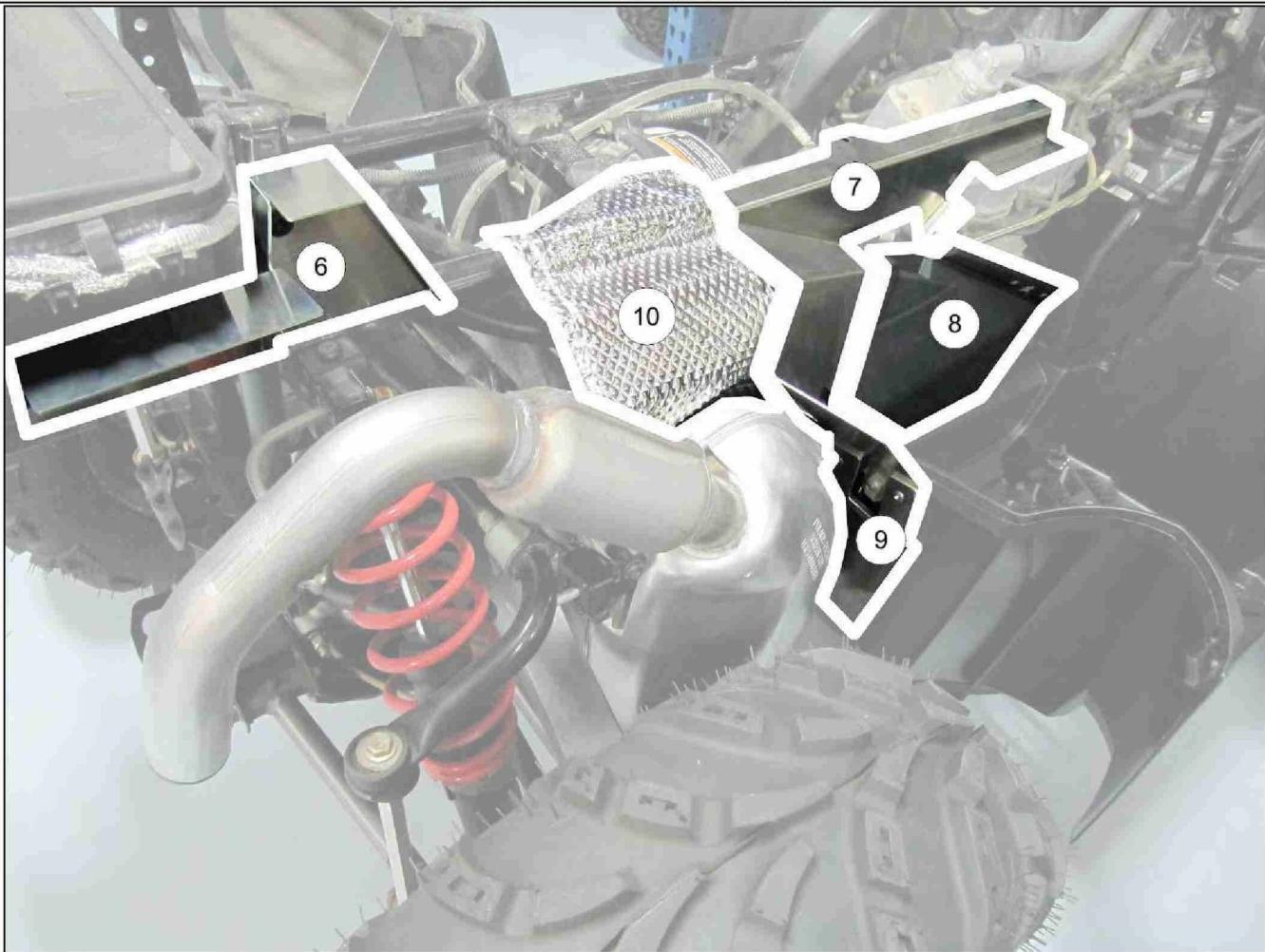
**④ Side Panel Heat Shield Foil      5814632**

**⑤ Rear Cab Heat Shield      5263209**

**⑥ Tail Light Heat Shield      5264567**

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## PHOTO 2 - 1000 1-UP - New Heat Shields



⑥ Rack Support Heat Shield      5264561

⑦ Front Cab Heat Shield      5264561

⑧ Exhaust Manifold Side Panel      2636626

⑨ Footwell Heat Shield      5264564

⑩ Clutch Duct Heat Shield      5264700

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**STOP!**

Proceed to the A-17-01-D/E Bulletin Completion Instructions & Dealer Confirmation provided with the service kit to complete the Technician Completion Certification.

**WHEN REPAIRS ARE COMPLETE AND READY TO FILE A CLAIM**

1. Go to **Start a New Warranty Claim**.
2. Enter bulletin number A-17-01-E and select the appropriate model number.
3. Enter Serial Number/VIN and click **Save and Continue**. Submit the photos with the warranty claim using the **Browse** button. Once the correct photo is selected, click the **Upload Photo** button. Repeat for the second picture.
4. Ensure the **Person Completing the Repair** and **Signature of Service Manager, Owner, or Lead Technician performing Check-back** fields have been completed.
5. Click **Send Claim**.
6. The photo(s) will be reviewed by Polaris AFTER the claim has been processed.

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# SAFETY RECALL NOTICE

## PLEASE READ IMMEDIATELY

VIN: A-17-01-E  
Consumer Name  
Address  
City, State ZIP

Dear Polaris Sportsman Owner,

In cooperation with the U.S. Consumer Product Safety Commission (CPSC), Polaris Industries Inc. has issued Safety Bulletin A-17-01-E for all Model Year 2015 Sportsman 1000 1-Up models.

***The reason for this recall:***

Model year 2015 Sportsman 1000 1-Up vehicles were manufactured with a right-hand side panel that, in some cases, may make contact with the exhaust manifold. The resulting contact between the side panel and exhaust may pose a fire hazard.

***What you should do:***

Please contact your local Polaris Sportsman dealer at your earliest convenience to schedule an appointment to have the recall completed. If your dealer is certified to perform this recall, discuss parts availability, their schedule and how long they will need to keep your vehicle to complete the updates. When picking up your Sportsman after the work has been completed, your Polaris dealer should step through the repair quality audit checklist with you prior to you accepting the repaired vehicle back.

***What Polaris and your dealer will do:***

To resolve this concern, service kits have been developed and made available for affected models. This recall instructs dealers to install a rear cab heat shield foil, seat heat shield foil, side panel heat shield foil, rear cab heat shield, front cab heat shield, rack support heat shield, tail light heat shield, clutch duct heat shield, and replace the exhaust manifold side panel, clutch outlet duct, and footwell shield on your vehicle. In addition, the exhaust springs and exhaust seal will be replaced as our records indicate that service bulletin ATV-15-02 **HAS NOT** been completed.

**DO NOT OPERATE YOUR VEHICLE UNTIL THIS RECALL HAS BEEN COMPLETED BY YOUR POLARIS SPORTSMAN DEALER.**

This notice was mailed to you according to our most current registration information. If you no longer own this vehicle, or if some of the contact information in this notice is incorrect, please contact your local Polaris Sportsman dealer to complete a transfer of ownership.

While your Polaris Sportsman dealer is in the best position to answer your questions, if you have any questions your dealer cannot address, you may call our Customer Service Department at: 1-800-POLARIS (765-2747). If you need assistance contacting or locating a Polaris Dealer, please call 1-800-POLARIS or visit the Polaris web site at [www.polaris.com](http://www.polaris.com).

We apologize for this inconvenience and assure you that we are committed to customer satisfaction and providing world class products for riders to enjoy.

Sincerely,

**Polaris Off-Road Vehicles**

**SUBJECT: Recall Campaign  
2015 Polaris Sportsman – Heat Shield  
2015 Sportsman 1000 1-Up models  
Reference: Polaris Sportsman Safety Recall Notice 2017138  
PLEASE READ IMMEDIATELY**

VIN: A-17-01-E  
Consumer Name  
Address  
City State ZIP

Dear Polaris Sportsman Owner:

This notice is sent to you in accordance with the requirements of the Canada Motor Vehicle Safety Act. Polaris Industries Inc. has issued Safety Bulletin A-17-01-E for all Model Year 2015 Sportsman 1000 1-Up models.

***The reason for this recall:***

Model year 2015 Sportsman 1000 1-Up vehicles were manufactured with a right-hand side panel that, in some cases, may make contact with the exhaust manifold. The resulting contact between the side panel and exhaust may pose a fire hazard.

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Please contact your local Polaris Sportsman dealer at your earliest convenience to schedule an appointment to have the recall completed. If your dealer is certified to perform this recall, discuss parts availability, their schedule and how long they will need to keep your vehicle to complete the updates. When picking up your Sportsman after the work has been completed, your Polaris dealer should step through the repair quality audit checklist with you prior to you accepting the repaired vehicle back.

***What Polaris and your dealer will do:***

To resolve this concern, service kits have been developed and made available for affected models. This recall instructs dealers to install a rear cab heat shield foil, seat heat shield foil, side panel heat shield foil, rear cab heat shield, front cab heat shield, rack support heat shield, tail light heat shield, clutch duct heat shield, and replace the exhaust manifold side panel, clutch outlet duct, and footwell shield on your vehicle. In addition, the exhaust springs and exhaust seal will be replaced as our records indicate that service bulletin ATV-15-02 HAS NOT been completed.

**DO NOT OPERATE YOUR VEHICLE UNTIL THIS RECALL HAS BEEN COMPLETED BY YOUR POLARIS SPORTSMAN DEALER.**

This notice was mailed to you according to our most current registration information. If you no longer own this vehicle, or if some of the contact information in this notice is incorrect, please contact your local Polaris Sportsman dealer to complete a transfer of ownership.

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We apologize for this inconvenience and assure you that we are committed to customer satisfaction and providing world class products for riders to enjoy.

Sincerely,

**Polaris Off-Road Vehicles**

Lessors receiving this recall notice please forward a copy of this notice to the lessee within 10 days. If you are no longer the owner of the Polaris Sportsman indicated by this letter, please contact your local Polaris Sportsman dealer to have the ownership information changed.

Polaris Industries Ltd.  
Consumer Service Department  
50 Prairie Way  
Winnipeg, MB, CA R2J – 3J8

Ref: A1701